

Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Vice President of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
Incident Report/IRIS Questions		Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org		
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
3C Wellness, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
A Better Path, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
A Bridge to Achievement NC, LLC dba A Bridge to Achievement	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
A Caring Alternative, LLC	MSA	Burke	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
A Caring Heart Case Management, Inc.	MSA	Wilson	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
A Caring Home, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
A Moment for You, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
A Place of Their Own	MSA	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
A Small Miracle	Contracted Agency	Wake	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
A Special Touch Group Home, Inc.	Contracted Agency	Pender	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
A Sure House, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
ABC of NC Child Development Center	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Ablecare Corp	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
ABS Utah, PC	Contracted Agency	Salt Lake	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Absolute Advocacy, LLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Abundant Life, Inc.	MSA	Randolph	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Achieving Changes Counseling Services, PLLC	Contracted LIP	Davidson	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
ACI Support Specialists, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Acumen Fiscal Agent, LLC	Contracted Agency	Out of State	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Adamu Salisu, MD, PLLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Addiction Recovery Medical Services, PLLC	Contracted Agency	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Addictions Recovery Care Association (ARCA)	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Adelphoi Village, Inc.	MSA	Latrobe	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Adolescent Alternatives, LLC	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Adult Life Programs, Inc.	MSA	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Advance Behavioral Health Services, Inc.	Contracted Agency	Lenoir	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Advantage Care In Home Services	Contracted Agency	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Affinity Clinical Services, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Affirmed Counseling, PLLC	Contracted LIP	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
AGAPE Home Living Care, LLC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Agape Psychological Consortium, LLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Akachi Solution, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Alamance Academy, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Alamance Lifeworks EAP, LLC	Contracted LIP	Alamance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Alberta Professional Services, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Alcohol and Drug Services of Guilford, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
ALEF Behavioral Group, LLC	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Alexander Wilson, LPC, Inc.	Contracted LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Alexander Youth Network, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Alisa Ryan Young	Contracted LIP	Wayne	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
All God's Children of Burlington, LLC	Contracted Agency	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Alliance Health and Home Care, LLC	Contracted LIP	Stanly	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Alloway Consulting PLLC. dba Center for Personal Growth	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Almarch Counseling Services, PLLC	Contracted LIP Group	Wake	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Alpha Management Community Services, Inc.	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Alpha Management Services	Contracted Agency	Durham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Alternative Behavioral Concepts, LLC	Contracted Agency	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Alternative Behavioral Solutions, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Alternative Living Solutions of North Carolina	Contracted LIP Group	Cabarrus	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Amanda Tabor	EOR	Alamance	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Amara Wellness Services, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
AMAT Group Homes, LLC	MSA	Harnett	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Ambleside Inc.	Contracted Agency	Greene	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Amethyst Consulting and Treatment Solutions, PLLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Amy & Clinton Oster	EOR	Union	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Amy D. Foster d/b/a FOSTERING MINDS	Contracted LIP Group	Yadkin	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Amy F. Johnson	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Anderson Behavioral Health, Inc. dba Anderson Health Services	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Anderson Counseling and Consulting Group, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Andrews Counseling and Consulting, PLLC	Contracted LIP	Mecklenburg	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Aneesah Thomas, LPC (Moments Matter Therapeutic Solutions)	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Anew Balance Counseling Services, PLLC	Contracted LIP Group	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Angela Annas, LCSW	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Angela Barber	EOR	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Angela Wiley, LPC dba Greensboro Dance & Drama Therapy	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Angie Rowland, LPC	Contracted LIP	Vance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Ann Smolin, PhD, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Another Chance Treatment Center	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Another Level Counseling and Consultation, PLLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Anthony Redfearn, LCMHC	Contracted LIP	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Anuvia Prevention & Recovery Center, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Apogee Homes	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Appalachian Outpatient Services	Contracted Agency	Transylvania	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Ariel Community Care, LLC	Contracted Agency	Caswell	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Arise Destiny, LLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
ARJ, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes

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Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
ARMC Physicians Care, Inc. dba Alamance Regional Psychiatric Associates	Contracted LIP Group	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Arnold E. Nelson, PhD	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Art of Therapy Center, PLLC	MSA	Gaston	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Ascend Psychological Services, PLLC	Contracted LIP Group	Rowan	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Assurance Life Learning Center, LLC	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Assured Community Services, LLC	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
AT-Home Counseling Services	Contracted LIP Group	Franklin	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Autism Behavioral Institute, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Autism Learning Partners, LLC	Contracted Agency	Los Angles	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Autism Services Inc.	Contracted Agency	Wake	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Autism Services of Mecklenburg County	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Autism Society of North Carolina	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Ava Annette Horsley	EOR	Davidson	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Avalonia Group Homes, Inc.	MSA	Out of State	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Azure Psychotherapy, PLLC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
B and D Behavioral Health Services	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
B's Effort Changing Counseling, PLLC	Contracted LIP Group	Salisbury	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
BAART Community Healthcare, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Balance NC, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Baptist Children's Home of NC, Inc.	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Barium Springs Home for Children	Contracted Agency	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Bathory International, PLLC	Contracted LIP	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Bayada Home Health Care, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Be Well Therapy, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Be Whole Counseling and Wellness, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Beatties Ford Road Vocational Trade Center dba Beatties Ford Road Family Counseling Center	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Beautiful Mind Behavioral Health Services, PLLC	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Behavior Consultation and Psychological Services, PLLC	Contracted Agency	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Behavioral Assessment Services, PLLC	Contracted LIP	Cabarrus	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Behavioral Health Solutions of the Carolinas, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Behavioral Services, Inc.	Contracted Agency	Surry	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Behavioral Transformations of NC	MSA	Wake	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Bert Lester Bennett, III dba Carolina Piedmont Psychological Associates	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Best Day Psychiatry and Counseling, PC	Contracted LIP Group	Cumberland	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Better Connections, Inc.	Contracted Agency	Edgecombe	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Better Days AHEAD of Rocky Mount, Inc.	Contracted Agency	Edgecombe	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Beyond Challenges Community Services, LLC	Contracted Agency	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
BHWC, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
BIP - Behavior Intervention Professionals of the Triangle, PLLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Black and Associates Global, Inc. (Our Home)	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Bluestone Psychotherapy, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
BlueWest Opportunites, Inc.	Contracted Agency	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Bobby Stillwagoner	EOR	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Body & Soul Total Wellness, PLLC	MSA	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Bonnie Barnett Murphy, LMFT	Contracted LIP	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Boys and Girls Homes of North Carolina, Inc.	MSA	Columbus	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Brad Heinz, PhD	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Break Out, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Bridges Therapeutic Services, PLLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Bridging The Gap Residential Services, LLC	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Brighter Days Counseling Services	Contracted LIP Group	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Broadstep Academy - South Carolina, Inc.	Contracted Agency	Out of State PRTF	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Broadview Health, PLLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Broken Pieces Services, LLC	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Brothers Community Resources, LLC	Contracted Agency	Granville	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Brown Clinical Services	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Brynn Marr Hospital, Inc.	Contracted Agency	Onslow	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Building Bridges Outreach, LLC	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Building Endurance, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Burlington Pediatrics, PA	Contracted LIP Group	Alamance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Burston's Consulting and Counseling Services, LLC	Contracted LIP Group	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Butterfly Effects, LLC	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
BWELL Services, LLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Byrd Counseling & Consulting	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
C&M Behavioral Health, PLLC	Contracted LIP	Halifax	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
C. Richardson Counseling and Consulting, PLLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Cabarrus County Group Homes, Inc.	Contracted Agency	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Camino Community Development Corporation, Inc. dba Bethesda Health Cen	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Cano Family Services, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
CAPS 4 U, Inc.	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Caramore Community, Inc.	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Care Well of Charlotte, NC, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Caret Inc. dba Baptist Hospital Carenet Counseling Center	Contracted LIP Group	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Caring Hands and Supplementary Enrichment Education, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Vice President of Quality Management	Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org			
Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Carolina Behavioral Care, PA	Contracted LIP Group	Moore	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Carolina Center for Autism Services, LLC dba Carolina Center for ABA and Autism Treatment	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Carolina Child Psychology, PLLC	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Carolina Community Behavioral Services, LLC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Carolina Community Support Services, Inc.	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Carolina Concierge Therapeutics, PLLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Carolina Enhancement Services, LLC	Contracted Agency	Caswell	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Carolina Family Alliance	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Carolina Outreach, LLC	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Carolina Parenting Solutions, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Carolina Rehabilitation Specialists, Inc.	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Carolina Residential Services, Inc.	Contracted Agency	Caldwell	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Carolina Solution, Inc.	Contracted Agency	Hoke	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Carolina Therapeutic Services First, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Carolina Therapeutic Services, Inc.	Contracted Agency	Gaston	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
CarolinaEast Medical Center	MSA	Craven	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Carolina's Creative Counseling, PA	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Carolinas Professional Counseling & Consulting, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
CaroMont Medical Group dba CaroMont Psychiatric Associates	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Cathartic Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Cauthen Counseling and Consulting, PLLC	Contracted LIP	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Center for Emotional Health P.C.	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Center for Family & Maternal Wellness, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Center for Pediatric Behavioral Health, PLLC	MSA	New Hanover	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Center for Prevention Services	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Central Community Services, LLC	Contracted Agency	Granville	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Champion Family Healthcare Services, LLC dba Keston Care	Contracted Agency	Chatham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Chapel Hill Training Outreach Project, Inc.	Contracted Agency	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Charles Hines & Son, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Charles Purvis	EOR	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Charlotte Counseling and Consulting, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Chatham County Group Homes, Inc.	Contracted Agency	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Chatham Recovery LLC	Contracted Agency	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Chatham Trades, Inc.	Contracted Agency	Chatham	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Children's Home Society of North Carolina, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Choose Life Counseling Services, PLLC	Contracted LIP Group	Surry	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Christen Verrori	EOR	Alamance	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Christian Fisher, LLC	Contracted LIP	Chatham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Christian's House of Hope, Inc.	MSA	Five County	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Christopher Abbey, LPC	Contracted LIP	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Chrysalis Counseling (Kandace Noelle Koontz Perryman, LPC)	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Chrysalis Development Solutions, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Claudia Melton, LPC, RPT.	Contracted LIP	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Clear Sky Behavioral, LLC	MSA	McDowell	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Cliff Anderson, LPC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Climbing Jacob's Ladder, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Clinicians of Mecklenburg, LLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Club Nova Community, Inc.	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
CNC/ACCESS Inc. dba ResCare HomeCare	Contracted Agency	Forsyth	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Coastal Behavior Health Services, Inc.	Contracted Agency	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Coastal Horizons Center, Inc.	Contracted Agency	Pender	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Coastal Southeastern United Care, LLC	MSA	Brunswick	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Collaborative Hope	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Collaborative Pathways Wellness Center, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Community Advancement Agency, LLC	Contracted Agency	Gaston	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Community Alternatives dba Community Choices, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Community Assisted Residential Environment (C.A.R.E.)	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Community Care Service, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Community Counseling Services, PC	Contracted Agency	Person	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Community Innovations Inc.	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Community Link Counseling Services, LLC (formally Amelia Williams)	Contracted LIP	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Community Specialized Services, Inc.	Contracted Agency	Cabarrus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Community Support Service, LLC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Community Workforce Solutions, Inc.	Contracted Agency	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Compact Health Services, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Compassionate Care of North Carolina, LLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Complete Well-Care Care Source, LLC	Contracted Agency	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Comprehab, Inc.	Contracted Agency	Cabarrus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Comprehensive Community Care, Inc.	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
ComServ, Inc.	Contracted Agency	Caldwell	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Concrete Roses Life Center	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Connect Center for Wellness, PLLC	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Connecting the DOTS Treatment Services and Consultation	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Consejeria Ruiz, PLLC (Naneth Ruiz, MA, LPCA, LCASA)	Contracted LIP Group	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Continuum Care Services, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Cook	EOR	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Cora Strickland, LPC	Contracted LIP	Alamance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Core Essentials, LLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Corine's Care Management, Inc.	MSA	Greene	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Cornelia Pringle dba ATRA Counseling Services, PLLC	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Cornerstone Health Care, LLC/ Cornerstone Behavioral Medicine/ Cornerstone Psychiatry	Contracted LIP Group	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Cornerstone Healthcare Services, Inc.	MSA	Durham	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Cornerstone Treatment Facility Program, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Cornerstone Treatment Facility, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Cotswold Clinician Support Services, LLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Counseling Services, Inc.	MSA	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Counseling Wellness & Health, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Covenant Case Management Services, LLC.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Cozie's Supervised Living	MSA	Randolph	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Craig Hunt	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Crandell's Enterprises, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Creative Counseling and Learning Solutions, PLLC	Contracted LIP Group	Stanly	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Creative Counseling and Wellness Center Corporation	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Creative Management Source, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
CriSys, LLC	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Cross River NC	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Crossroads Treatment Center of Greensboro, PC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Crystal E. Nickerson dba Choice Behavioral Health & Consultation Services	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
CW Counseling Services, Inc.	Contracted LIP Group	Halifax	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Cynthia D. Edwards, LCSW	Contracted LIP	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Dani Johnson	EOR	Chatham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Daniel P. Anthony, LPC dba Counseling Center at Providence Place	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
David L. Mount, LP dba Mind Body Institute Beyond	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
David M. Roundtree, Sr	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
David Rademacher, MA, Inc.	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Davidson Homes, Inc.	Contracted Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Day by Day Family Services, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
DAYMARK Recovery Services, Inc.	Contracted Agency	Cabarrus	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Dee & G Enrichment Center, LLC	MSA	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Delores Byrd/ Representative Justine Gladden	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Delta Behavioral Group, PLLC.	Contracted Agency	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Denice M. Greene, LPC.	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Denisa Hannah	EOR	Warren	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Desired Solutions and More, Inc.	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Despina Karras	EOR	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Developmental Disabilities Resources, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Diamonds Community Based Services, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Diligent Care, Inc.	MSA	Moore	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Diverse Family Services, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
DIVERSIFIED CHOICE	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Doctors Making Housecalls - Psychiatric Medicine, P.A.	Contracted LIP Group	Durham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Dr. Joseph V. Libera, PT	Contracted LIP	Caswell	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Dr. Silva de Souza, PLLC dba Higher Ground Psychological Services	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Dr. Tobias E. LaGrone, D. Min., Past. C., ICAADC, MAC, LCAS	Contracted LIP	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Dragonfly Children's Advocacy Center	Contracted LIP Group	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Dream Makers Assisted Living Services, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Durham Exchange Club Industries, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Each One Reach One Two	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Eagle Healthcare Services, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Eason Court Group Home, LLC	Contracted Agency	Franklin	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Easter Seals UCP North Carolina & Virginia, Inc.	Contracted Agency	Wake	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Eboni Lanier Jones, LCSW	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Echelon Consulting, Inc. dba Echelon Care	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Eclectic Therapeutic Connections, PLLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
EDH1, LLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Alternatives	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Edward Curlee, LPC, LCAS	MSA	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Edwards' Assessment and Counseling, Inc.	Contracted Agency	Halifax	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Edwards Community Support Services, Inc.	MSA	Greene	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Eileen Rice	EOR	Alamance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
El Futuro, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Elaina Terry, MA, LPC, NCC	Contracted LIP	Granville	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Elevated Family Services, LLC	Contracted Agency	Forsyth	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Eliada Homes, Inc.	Contracted Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Elite Care Services, Inc.	Contracted Agency	Stanly	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Elite Healthcare Group, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Vice President of Quality Management	Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org			
Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Elizabeth Fouts	EOR	Orange	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
E-Motions Family Services, Inc.	Contracted Agency	Forsyth	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Empowerment Quality Care Services, LLC.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Enhancement Health Care, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Enjonae Anderson dab Mended Hearts Counseling	Contracted LIP	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Ensure Home Health Service, LLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Envisions of Life, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Epiphany Care	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Epiphany Family Services, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Eric Hall, Representative Karen Hall	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Essential Assessments and Behavioral Health, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Eventus Whole Health, PLLC	Contracted LIP Group	Cabarrus	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Everyday Kids, LLC	Contracted LIP Group	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Exceptional Family Support	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Exclusive Caring Partners, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
F.I.R.S.T.	Contracted Agency	Buncombe	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Faith Counseling and Clinical Consultation Services, PLLC	Contracted LIP	Chowan	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Faith Medical Center, PC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Falcon Crest Residential Care, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Family Advantage, LLC	Contracted Agency	North Hampton	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Family Behavioral Health	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Family First Community Services, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Family Medicine & Rehabilitation Center, P.C.	Contracted LIP Group	Wayne	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Family Preservation Community Services	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Family Preservation Services of North Carolina, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Family Service of the Piedmont, Inc.	Contracted LIP Group	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Family Services of America Corp.	Contracted Agency	Cumberland	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Family Services of Davidson County, Inc.	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Family Services, Inc.	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Family Solutions, PLLC	Contracted LIP Group	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Fast Braiin Oxford, LLC	Contracted LIP Group	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Fayetteville Street Community Living Home, LLC	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Fidelity Community Support Group, Inc.	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Finding Solutions, Inc.	Contracted LIP	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
First Genesis Family Services, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
First Step Community Services, LLC	Contracted Agency	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Fishback Psychological Services, PC	Contracted LIP Group	Rowan	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Fleshia W. Smalls dba Grace for Today Counseling and Community Service	MSA	Caswell	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Focus Behavioral Health Services, LLC	Contracted Agency	Burke	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Forsyth County DSS	Contracted LIP	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Forward Journey, PLLC	Contracted LIP Group	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Foster's Care Facility, LLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Freedom House Recovery Center, Inc.	Contracted Agency	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Freida and Graham Johnson	Contracted Agency	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Fresh Start Today, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
FRIENDLY PEOPLE THAT CARE, LLC	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
FullScope Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Future Vision/Vision House, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Gaffney Health Services, PA	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Gantt Youth and Family Services, LLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Gaston Adolescent Center, Inc.	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Gaston Skills	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Genesis Project 1, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Genesis Residential Care Center, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Genesis.. A New Beginning, Inc.	Contracted LIP Group	Cabarrus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
GentleHands of North Carolina, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
George Popper, PH.D	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Getting Ready, Inc.	Contracted Agency	Halifax	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
GHA Autism Supports	Contracted Agency	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Give Grace Youth & Family Counseling, PLLC	Contracted LIP	Forsyth	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Golson Family Services	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Good Stress Company, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Grandfather Home for Children, Inc.	Contracted Agency	Avery	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Green Valley Haven, LLC	MSA	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Greg Yousey, MA, LPA	Contracted LIP	Rowan	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Guardian Angel Healthcare, LLC	Contracted Agency	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
H&W Enterprises of NC, LLC	Contracted LIP Group	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
HANDS Center for Autism, LLC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Hands, LLC of Rowan	Contracted LIP Group	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Harmony Health, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Harvest Focused & Consulting Services, LLC	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Healing Helpers Therapeutic Services, PLLC	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Healthy Moral Homes, LLC	Contracted Agency	Franklin	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Healthy Transformations Counseling, PC	Contracted LIP Group	Edgecombe	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
HeartSpring, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Heather Johnson	EOR	Chatham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Helping Hands MH/DD Services, LLC	Contracted Agency	Halifax	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Herbert Way of Living, LLC	MSA	Guilford	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Hicks House of Care, LLC	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Higher Aspiration Behavioral Healthcare, LLC	Contracted LIP Group	Granville	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Highlights Healthcare, LLC	Contracted Agency	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Hillsborough Recovery Solutions, PC	Contracted Agency	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Hind's Feet Farm, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Holly Gammon	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Holly Rickman	EOR	Orange	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Holt Assessment Services, LLC	Contracted Agency	Halifax	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Holy Angels, Inc.	Contracted Agency	Gaston	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Home Rule, LLC	MSA	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
HomeCare Management Corp.	Contracted Agency	Iredell	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Homer Edward Wright	EOR	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Hope Center, LLC	Contracted LIP Group	Rowan	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Hope Colen	Eor	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
HOPE Counseling & Consulting Services, Inc.	Contracted LIP	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Hope Haven, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Hope Services, LLC	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Hope Street Group Home LLC	MSA	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Hope Valley, Inc.	Contracted Agency	Surry	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Horizons Residential Care Center, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Hosford & Welsh Services, LLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
House of Care, Inc..	MSA	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
House of Support Counseling Services, PLLC	Contracted LIP Group	Halifax	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Hughes Center, LLC dba The Hughes Center for Exceptional Children	MSA	Danville City	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Huntersville Counseling Center, PLLC	Contracted LIP Group	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
I.C.A.R.E. Counseling Services (formerly Miranda Peoples, LPC)	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Ideal Response Services, LLC	Contracted Agency	Vance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Idella's Care Homes, LLC	MSA	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Impact Carolina Services, Inc.	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Inclusion Counseling Services, LLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Independent Case Management, Inc.	Contracted Agency	Chatham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Independent Opportunities, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Infinite Possibilities, Inc.	Contracted LIP	Vance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Inner Renovations Counseling, PLLC	MSA	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Inner Transformation Therapeutic Services, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
InnerVision, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Innovative Compliance Solutions, LLC	MSA	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Innovative Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Innovative Lifestyle Network, LLC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Innovative Support Services	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
InPatient Consultants of North Carolina, P.C.	Contracted LIP Group	Wake	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
InReach, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Insight Human Services	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Insight Professional Counseling Services, PLLC	Contracted LIP Group	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Inspirationz, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Institute of Art Therapy	Contracted LIP Group	Orange	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Integrated Behavioral Health Management, Inc.	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Integrated Behavioral Healthcare Services, PA	MSA	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Integrated Family Services, PLLC	Contracted Agency	Hertford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Integrative Therapeutic Counseling Services	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
IntelliChoice Staffing, LLC	Contracted Agency	Pitt	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Intentional Growth Behavioral Health Services PLLC	Contracted LIP Group	Stanly	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Invictus of NC, Inc. Previously, Mills Counseling, PLLC	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Irenic Therapy, PLLC	Contracted LIP Group	Caswell	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
J.L. Redford, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
J-1 Consultants, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Jackie Petty, MA, LPC dba Child and Family Therapy	Contracted LIP	Lee	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Jacobs Counseling, Inc.	Contracted LIP Group	Lee	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Jaesan, PC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
James Hall	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Jamie Lee Washington	Contracted LIP	Vance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Jamila Freeman	EOR	Alamance	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Janice E. Helms, LPC	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Jeff Hinton	EOR	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Jena Johnson	EOR	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Jennifer Huff	EOR	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Jeremy Verrori	EOR	Alamance	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Jessica Jeremiah dba Lakeside Psychotherapy, Trauma & Addiction Counseling	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Jewel Community Care, LLC	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Jewish Family Services of Greater Charlotte, Inc.	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Jireh's Place	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
JM Counseling and Support Services, PLLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
JMJ Enterprises, LLC	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Vice President of Quality Management	Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org			
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Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Joanne M. Schaffer, MSW, LCSW, PA	Contracted LIP	Franklin	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Jodi Province Counseling, PLLC	Contracted LIP Group	Wilkes	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
John David Shanks, LCSW	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
John Huff	EOR	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Johnson Counseling and Family Services, PLLC	Contracted LIP Group	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Johnson's House of Hope and Family Care Home	MSA	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Jonathan Jay Esslinger, LPC	MSA	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Joseph's Community Support Services, Inc.	Contracted Agency	Lenoir	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
JOURNEYS COUNSELING CENTER PROFESSIONAL CORPORATION (SHIRENA SMITH)	Contracted LIP Group	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Judith Dickens, LPC	MSA	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Julie Daul, LCSW	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Just In Time Youth Services, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Kandace Andrews, LCMHC	Contracted LIP	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Karen A. Rose, LCSW	Contracted LIP	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Karyetta L. Walker dba New Season Clinical Services	Contracted LIP	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Katherine Eden	Contracted LIP	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Kathy Kirstner	Contracted LIP	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Katie Schroeder, MSW, LCSW	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Kelly K. Anthony, PH.D. PLLC	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Kernersville Counseling Center, PLLC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Kerr Homes, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Keshawn McCleod, LCSW	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Kevin and Theresa Trout	EOR	Granville	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Keys to Recovery Counseling Services, PLLC	Contracted LIP	Franklin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Kids On Up Psychotherapy, Inc. dba Solomon Kobes, LCSW	Contracted LIP Group	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Kidspeace National Centers of North America, Inc. dba North Carolina Foster Care and Community Programs	Contracted Agency	Out of State, sites in Durham, Cumberland, Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Kim Neblett	EOR	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Kimberly A. Scott, LCSW	Contracted LIP	Franklin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
King Counseling, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
KMG Holdings, Inc.	Contracted Agency	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Knew Era Consulting, PLLC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Kopper Top Life Learning Center, Inc.	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Kris Sarrantonio	EOR	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Kristen Busick Sparks	EOR	Orange	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
L & J Homes, Inc.	Contracted Agency	Alamance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
L&B Counseling (Morrow, Trent)	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
La Keisha Lighty, MSW, LCSW	MSA	Pasquotank	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Lake Norman Psychological Services, PLLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Lakisha Harris dba Harris Counseling and Coaching	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Laquana Richmond, LPC, LCAS, CCS, CSOTP	Contracted LIP	Chatham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Laverne's Haven Residential Services, LLC	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
LDH Counseling and Consulting, PLLC	MSA	Cleveland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Leaders of Tomorrow, LLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Le'Chris Health Systems dba Le'Chris Behavioral Health	Contracted Agency	Edgecombe	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Legacy Empowerment Services, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Legacy Human Services, Inc.	Contracted Agency	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Liasions Community Care, LLC	Contracted Agency	Durham	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Liberty Corner Enterprises, Inc.	MSA	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Life and Wellness Counseling and Consulting, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Life Enhancement Services of NC, LLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Life Enrichment Center of Cleveland County, Inc.	Contracted Agency	Cleveland	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Life Opportunities Therapeutic Home Services, LLC	MSA	Robeson	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Life Solutions Consulting, LLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Life, Inc.	Contracted Agency	Wayne	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
LifeChanges Family Guidance & Wellness, Inc.	Contracted LIP	Davidson	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
LifeQuest, Inc.	MSA	Beaufort	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Lifesource of North Carolina, Inc.	Contracted LIP Group	New Hanover	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Lifespan, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Lilyco Services, LLC	Contracted LIP	Vance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Linda Montgomery	EOR	Stokes	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Lindley Habilitation Services, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Little Gerald Services, LLC	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Live Your Life CLT Counseling, PLLC dba Vida Counseling Center	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Lolly Therapeutics, LLC dba Pediatric Advanced Therapy	Contracted LIP Group	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Lorven Child and Family Development, LLC	Contracted LIP Group	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
LSJ Counseling and Clinical Services, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
LSM Enterprizes Inc. dba Disability Management Services	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Lucy Daniels Center for Early Childhood	Contracted LIP Group	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Lutheran Family Services in the Carolinas	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Lutrino Blalock, MA, LPA	Contracted LIP	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
LYDIA'S HOME, LLC PHASE I	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Lynette Johnson	EOR	Franklin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Lynn Norton-Ramirez	EOR	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
M & M Special Services	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
MacBill, Inc.	MSA	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
MACTA, Inc.	MSA	Nash	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Majestic Solutions, LLC	MSA	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Managing Overwhelming Moments, LLC	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Marc Goldman	Contracted LIP	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Marguerita Sitrin Blaker, PA	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Marilyn Grubbs dba Healing Hearts	Contracted LIP	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Marilyn Morgan, LPMHC, LPCC	MSA	Brunswick	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Marina L. Ervin, MS, LPC, NCC, BCPC	Contracted LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Mark S. Cadavero, LCSW	Contracted LIP	Cherokee	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Marsh's Residential Living	MSA	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Mary Willis Page, MA, LPA	Contracted LIP	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
MasterPeace Counseling and Development Center	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Matchbox Health Services Corporation	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Maxim Healthcare Services, Inc.	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
McDaniel Homes, LLC	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
McIver's Adult & Youth Services, LLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
McLeod Addictive Disease Center, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
McNiel Family Counseling & Services, LLC.	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Mecklenburg County Community Support Services	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
MedTrac Solutions	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Melissa Stopa	EOR	Orange	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Melody Poli	EOR	Franklin	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Melvin R. Battle, LPC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Mental Health Associates of the Triad	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Meridian Behavioral Health Services, Inc.	MSA	Jackson	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Meridian Support Services, LLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Metis Counseling Group, PLLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Michelle Cannon/ Representative Dale Cannon	EOR	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Michelle Wellborn	EOR	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Michelle Whitfield, LCSW	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Milling Manor, Inc.	Contracted Agency	Davie	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Miracle Houses, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Miracles Healing Center, Inc.	Contracted LIP Group	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Miranda Meaders, MA, LPA	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Miranda Page Morgan, LCSW	Contracted LIP	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Mirror 2 the Heart, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Modern Treatment Healthcare Services, PLLC	Contracted LIP	Burke	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type (Internal Only)	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Moments Matter Therapeutic Solutions (fka Aneesah Thomas, LPC)	Contracted LIP Group	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Monarch	Contracted Agency	Stanly	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
More Than Conquerors Youth Center	Contracted Agency	Granville	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Morgan Support Services, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Morning Light Wellness, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Morse Clinic of North Raleigh, PC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Morse Clinic of Roanoke Rapids, PC	Contracted Agency	Halifax	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Morse Clinic of Zebulon, PC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Mosaic Group, LLC dba Mosaic Pediatric Therapy, LLC	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Moss Counseling Services, PLLC (Moss, Beverly)	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Multicultural Resources Center, Inc.	Contracted Agency	Cumberland	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Multi-Therapeutic Services, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
My B.R.O.T.H.E.R.S. House, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
My Therapy Place, PLLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Nazareth Children's Home, Inc.	Contracted Agency	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Program	Contracted Agency	Wake	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Neal Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Nekisha Williams dba Access Counseling Services, PLLC	Contracted LIP	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Nelitza Gonzalez dba New Bridge Counseling Services	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Neuropsychiatric Care Center, PLLC	Contracted LIP Group	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Neuse Enterprises, Inc.	MSA	Lenoir	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Nevins, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
New Beginnings Day Treatment Center, LLC	Contracted Agency	Halifax	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
New Destinations, Inc.	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
New Hope Carolinas, Inc.	Contracted Agency	Out of State- Charleston	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
NEW HORIZONS ADULT DAY SERVICES	Contracted Agency	Yadkin	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
New Leaf Adolescent Care, Inc.	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
New Leaf Behavioral Health, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
New Mentality P.C.	Contracted LIP Group	Iredell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
New Place, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
New Possibilities Homes for Children, LLC	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
New Vision Therapy, PLLC	Contracted LIP Group	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
No Bounds Care, Inc. Formerly K'nCryst Healthcare	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
North Carolina Life of Rehabilitation, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
North Carolina Neuropsychiatry, PA	Contracted LIP Group	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
North Carolina Outreach Group Homes, LLC	Contracted Agency	McDowell	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Northern Piedmont Counseling, PLLC	Contracted LIP Group	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
NOVA Inc.	Contracted Agency	Lenoir	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Vice President of Quality Management		Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org		
Cardinal Innovations Director of Quality Management		Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
Incident Report/IRIS Questions		Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org		
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Now Counseling and Consulting Services	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
NuMe Counseling & Consulting, LLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
NuVisions, LLC	Contracted Agency	Hertford	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Oasis Clinical Care Management, LLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Oasis: A Holistic Network, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
October Road, Inc.	MSA	Buncombe	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
OE Enterprises, Inc.	Contracted Agency	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Oliver's Contracting Consulting & Counseling Services (White, Janet)	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Omni Visions, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Ona's Place, Inc.	MSA	Buncombe	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
One Love Periodic Services, Inc..	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
One On One Care, Inc.	MSA	Cleveland	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Open Door Psychological Services, PLLC (Glascock, Valerie)	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Optimal Behavioral, PLLC	Contracted Agency	Halifax	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Optimal Behavioral, PLLC	Contracted Agency	Halifax	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Outer Planetary Touch, Inc. dba Brighterday Theraplay	Contracted LIP Group	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Outward Bound Community Services	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
P&G Clinical Services, PLLC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
P&W Group, LLC	Contracted Agency	Vance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Paramount Holistic Mental Wellness, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Path of Hope, Inc.	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Pathways for People, Inc.	Contracted Agency	Wake	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Pathways Group Homes, LLC	MSA	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Pathways Human Services of North Carolina LLC dba Access Family Services, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Pathways to Life, Inc.	Contracted Agency	Pitt	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Patricia O. Sprouse, LPC	Contracted LIP	Alamance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Patrick Kelly	EOR	Orange	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Patrick Shawn Murphy, MA, LPC, NCC	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Peaceful Places, Inc.	Contracted LIP	Cabarrus	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Peaceful Soul Counseling and Group Therapy, PLLC	Contracted LIP Group	Union	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Peak Professional Group, PLLC	Contracted LIP Group	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Peculiar Counseling & Consulting, PLLC	MSA	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Pediatric and Family Behavioral Health Acquisition Group, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Person Centered Support Consulting Services, LLC	Contracted LIP Group	Pitt	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Person County Group Homes, Inc.	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Person County Schools dba Early Intervention and Family Services	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Person Industries	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Peter-Elst, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Phoenix Counseling Center	Contracted Agency	Gaston	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
PHP of NC, Inc.	Contracted Agency	Durham	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Piney Ridge Treatment Center LLC	MSA	Out of State	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Pinnacle Counseling Services, PLLC	Contracted LIP Group	Granville	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Pinnacle Family Services of North Carolina, LLC (Formerly National Mentor HealthCare, LLC, dba NC Mentor)	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Pinnacle Point Supportive Services, LLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Pivotal Health Solutions, Inc.	Contracted LIP Group	Cabarrus	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
PORT Health Services	Contracted Agency	Pitt	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Positive Behavior Supports Corporation	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Positive Connection Care Inc.	MSA	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
PQA Healthcare Services, Inc.	Contracted Agency	Surry	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Praising Hands, LLC	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Precious Haven, Inc.	Contracted LIP Group	Cumberland	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Premier Healthcare Services, Inc.	Contracted Agency	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Premiere Health and Wellness Medical Center, PLLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
PRIDE in North Carolina, LLC	Contracted Agency	Pitt	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Primary Care Solutions, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Primary Health Choice, Inc.	MSA	Scotland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Priorities ABA, PLLC	Contracted Agency	Pitt	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
ProCure Therapeutic Agency, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Professional Family Care Services, Inc.	MSA	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Progressive Recovery Resources, LLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Project 658, Inc. dba Smith Family Wellness Center	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Psychiatric Services of Carolinas, PC	Contracted LIP Group	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Psychological Mobile Services, PA	Contracted Agency	Wilson	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Psychotherapeutic Services, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Public Health Authority of Cabarrus County dba Cabarrus Health Alliance	Contracted Agency	Cabarrus	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Push Consultants LLC dba All Things are Possible 4 Autism	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
QC Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
QC Psychology, PLLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Quality Care III, LLC	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Quality Care Solutions, Inc.	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Quality Home Care Services, LLC	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Quest Provider Services, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
R.O.P.E.S (Recovery Oriented Practices and Engagement for Success)	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Rachel's House	Contracted Agency	Bertie	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Rae's Playze Adult Day Center	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Rainbow 66 Storehouse, Inc.	Contracted Agency	Scotland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Rainey Psychological Services, PC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Raleigh Psychological Associates, Inc.	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Ralph Scott Lifeservices, Inc.	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Rapha House	MSA	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
RBC Health Care Solutions, Inc.	MSA	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
RE Health Group, LLC	Contracted Agency	Cleveland	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Recovery Innovations, Inc.	Contracted Agency	Vance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Reliable Health Services, Inc	Contracted LIP Group	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
REMMSCO, Inc.	Contracted Agency	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Renaissance Wellness Services, LLC	Contracted Agency	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
ReNew Support Services, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Renu Life, LLC/Renu Life Extended, Inc.	Contracted Agency	Wayne	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Residential Services, Inc.	Contracted Agency	Orange	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Residential Treatment Services of Alamance, Inc.	Contracted Agency	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Resolution: Counseling & Development Services	Contracted LIP Group	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Restore Healthcare Medical Group, Inc.	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Restoring Bodies and Minds, LLC	Contracted Agency	Granville	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Revive Housing, LLC	Contracted Agency	Gaston	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
RHA Behavioral Health NC, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
RHA Health Services NC, LLC	Contracted Agency	Buncombe	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
RHA Health Services, Inc.	Contracted Agency	Buncombe	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Right Choice Services, LLC	Contracted Agency	Cabarrus	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Rising Hope Clinical Assistance, LLC	Contracted Agency	Mecklenburg	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Rising Phoenix, Inc.	MSA	Guilford	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Roanoke Valley Adult Day Center	Contracted Agency	Halifax	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Robeson Health Care Corporation	Contracted Agency	Robeson	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Robin E. Dock, PhD	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Robin Fitzgerald, LPC	Contracted LIP	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Rochelle Jones, LCSW	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Rolanda J. Abney, LCSW	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Roslyn Russell, LPC dba Russell's Counseling Services	Contracted LIP	Halifax	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Rouse's Group Home II, Inc.	Contracted Agency	Rockingham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Rowan Psychiatric and Medical Services, PA	Contracted LIP Group	Rowan	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Rowan Vocational Opportunities, Inc.	Contracted Agency	Rowan	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Royal Child Academy Company	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
RusMed Consultants, LLC	Contracted Agency	Wake	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
RWA Center	Contracted LIP Group	Chatham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Ryan Draper	EOR	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Ryan's Place, LLC	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
S & T WeCare, Inc.	MSA	Cumberland	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
S&H Youth and Adult Services, Inc.	Contracted Agency	Rowan	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
S&L Home Care Services, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
S. Purcell Counseling, PC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
S. Shannon Smith, LCSW	Contracted LIP	Alamance	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
S.T.E.P.s Developmental Academy, Inc.	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sabrina Molden, PhD	Contracted LIP	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Safe Haven Child and Family Counseling Services	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Safiyah Feaster, LCSW	Contracted LIP	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Salisbury Pediatric Associates, PA	Contracted LIP Group	Rowan	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Salisbury Psychiatric Associates, P.C.	Contracted LIP Group	Rowan	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Samuel Harrison	EOR	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Sandhills Alternative Academy, LLC	MSA	Richmond	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sandhills Pediatrics, Inc.	MSA	Moore	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sandra Cifuentes dba Mindful Healing Counseling	Contracted LIP	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Sandra Wickham, CSW, LCSW	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Santana Therapy & Counseling, PLLC	Contracted LIP Group	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Saved Foundation Inc.	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Saving Grace Outreach, LLC	MSA	Hoke	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
SBH Raleigh, LLC dba Strategic Behavioral Center- Garner	Contracted Agency	Wake	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
SBH Wilmington, LLC dba Carolina Dunes Behavioral Health	Contracted Agency	Brunswick	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sea Coast Recovery, LLC	Contracted Agency	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Securing Resources for Consumers, Inc.	Contracted Agency	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Selena and Karl Davis	EOR	Franklin	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Self Talk Counseling and Consulting, PLLC	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Selfless Foundation, Inc.	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Senior Health and Education Partners, PLLC	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Serendipity Therapy, PLLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Serenity Counseling & Resource Center, Inc.	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Serenity Counseling of the Carolinas, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sevenhill Associates, P.A.	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Shar's Auspicious Care, LLC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

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Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Shawn Causby dba Waxhaw Whole Health	Contracted LIP	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Shawtay Reese LCSW, LCAS	Contracted LIP	Warren	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Sherille Barber dba Barber Therapy and Associates	Contracted LIP	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Sherita Crews, PLLC	Contracted LIP Group	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
SHG Consultants, Inc.	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Shifting Paradigms Counseling and Consulting, PC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Shine Counseling, PLLC	Contracted LIP	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Shiricka Fair dba Provisions Counseling Services	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Sierra's Residential Services, Inc.	MSA	Harnett	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sigma Health Services, LLC	Contracted Agency	Wake	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Sims Consulting and Clinical Services, Inc.	Contracted Agency	Cabarrus	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Sims Training and Wellness Center, Inc..	Contracted LIP Group	Cabarrus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Skill Creations, Inc.	Contracted Agency	Wayne	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Solaz, LLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
SOLO Behavioral Health Services, PLLC	Contracted LIP Group	Chatham	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Solutions Community Support Agency, LLC	Contracted Agency	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Soul Care, PLLC	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
South Point Counseling, LLC	Contracted LIP Group	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Southeastern Healthcare dba Southeastern Adult Day Center, Inc.	Contracted Agency	Wake	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Southern Family Medicine, Inc.	Contracted LIP Group	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Southlight Healthcare	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Southmountain Children and Family Services	MSA	Burke	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
SPARC Services and Programs, LLC	Contracted Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Speech Matters, LLC	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
SPIGNER MANAGEMENT SYSTEMS, INC. dba B J Hill and Associates	Contracted Agency	Cumberland	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Spring Life Behavioral Care, LLC	Contracted Agency	Halifax	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Springwell Network, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Stan B Treatment Services, Inc.	MSA	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Standards-Based Solutions Behavioral Health Consulting & Management, LLC	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Stanley Harris	EOR	Union	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Statewide Mental Health & Disability Services, PLLC	Contracted LIP	Nash	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Step by Step Care, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Stephen P. Polak, MA, LPC	Contracted LIP	Granville	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Still Family, LLC	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Straight Walk Family Services, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Strategic Interventions, LLC	Contracted Agency	McDowell	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Strengthening Foundations Child & Family Counseling, PLLC	MSA	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Stride Services, LLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Structured Family Interventions, LLC	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Successful Solutions, MHS, Inc.	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Successful Transitions, LLC	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Sunflower Therapeutic Solutions, PLLC	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Sunlight Behavior Center, Inc.	MSA	Cumberland	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Sunpath, LLC	Contracted Agency	Gaston	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Sunrise ABA & Autism Services, LLC	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Sunrise Clinical Associates, PLLC	Contracted Agency	Durham	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Support, Inc.	Contracted Agency	Gaston	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Supreme Compassionate Care, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Susan Lee Gilpin	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Susan Smith	EOR	Orange	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Susanne Saunders, LCSW	Contracted LIP	Chatham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Swan's Therapeutic Services, PLLC	MSA	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
SYLVANGLADE SERVICES, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Synergy Care and Counseling, PLLC (fkaDeAnna C. Murphy MA, LPC, LCAS-A)	Contracted LIP	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Talya Mazor, LCSW (formerly Talya Mazor dba Triangle Counseling)	Contracted LIP	Orange	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Tamikia Greene, LPC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Tammy Juntunen, LPA	Contracted LIP	Vance	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Taneka Gibson, MS, CRC, LCMHC, LPC, LCAS-A	Contracted LIP	Randolph	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Teal Peoples Holistic Counseling & Consultation, PLLC.	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Ted Bisette dba Piedmont Agency Counseling	Contracted LIP	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Terrence Lamar Lassiter, LPC	Contracted LIP	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Terri Pickett. LCMHC	Contracted LIP	Davidson	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
TGH Behavioral Health Services, Inc.	Contracted Agency	Rowan	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
TGH Phase II, Inc.	Contracted Agency	Rowan	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
The ARC of Davidson County, Inc.	Contracted Agency	Davidson	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
The Arc of High Point, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
The ARC of North Carolina, Inc.	Contracted Agency	Wake	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
The ARC of the Triangle, Inc.	Contracted Agency	Orange	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
The ARC of Union County, Inc.	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
The Bridge Consulting Group, LLC	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
The Bruson Group, Inc.	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
The Building Blocks Center, Inc.	Contracted LIP Group	Iredell	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type (Internal Only)	County	QM Staff	Phone	Email	QM Staff Supervisor Name
The Carter Clinic, PA	Contracted Agency	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
The Center for Child and Family Health, Inc.	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
The Center for Creating Opportunities, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
The Crossnore School, Inc.	Contracted Agency	Avery	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
The Enhancement Center, Inc.	Contracted Agency	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
The Enrichment Center- An Affiliated Chapter of the Arc	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
The Harambee Group 2, Inc..	MSA	Burke	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
The Holding Space, PLLC	Contracted LIP	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
The HOPE Centre for Advancement, LLC	Contracted Agency	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
The Kid's Workshop, Inc.	Contracted Agency	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
The Legacy Team, LLC	Contracted LIP	Person	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
The Mental Health Fund dba Catawba Valley Behavioral Healthcare	Contracted Agency	Catawba	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
The Methodist Home for Children, Inc.	Contracted Agency	Wake	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
The Neil Group, Inc.	Contracted LIP Group	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
The Promise Group, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
The Unique Caring Foundation, Inc.	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
The Village Behavioral Healthcare Services, Inc.	Contracted Agency	out of state	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Healthcare Services, Inc.	Contracted LIP Group	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
The Workshop of Davidson, Inc.	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Therapeutic Alternatives, Inc.	Contracted Agency	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Therapeutic Family Solutions, PLLC	Contracted LIP	Durham	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Therapeutic Resources Associates, PA	Contracted LIP	Franklin	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Therapeutic Specialties of North Carolina, LLC	Contracted LIP Group	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Theresa Syros	EOR	Franklin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Thompson Child & Family Focus	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Threshold, Inc.	MSA	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Thrive Counseling Services, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Thriving On Purpose, PLLC	Contracted LIP	Cabarrus	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Thursher Goodman Winstead Carehome	Contracted Agency	Person	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Tiffany L. Harris	Contracted LIP	Mecklenburg	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Timber Ridge Treatment Center	Contracted Agency	Rowan	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Timeka Southerland, LPC, CSOTS, dba Southerland Treatment and Rehabilitation (STAR Counseling Services)	Contracted LIP	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Timeless Solutions Counseling Services, PLLC	Contracted LIP	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Timothy Pittman	Contracted LIP	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Timothy Smithers	EOR	Orange	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Toni J Adcock, EOR Representative	EOR	Union	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Tonya D. Armstrong, PLLC dba The Armstrong Center for Hope	Contracted LIP	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Tonya Omar, PLLC dba The Aya Center	Contracted LIP	Durham	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Quality Assurance Manager		Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org		
Cardinal Innovations Quality Assurance Manager		Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org		
Incident Report/IRIS Questions		Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org		
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Top Priority Care Services, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Touchstone Residential Services	Contracted Agency	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Transcending Limits Counseling Services, PLLC (fka Chantelle Rene Hopkins, LPC)	Contracted LIP Group	Wake	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Transformative Life Center, LLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Transitions Therapeutic Care, LLC (fka Transitions Mentoring Services, LLC)	Contracted LIP Group	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Trauma Assessment & Treatment Center	Contracted LIP Group	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Treatment Centers, LLC	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
TRG Health Care Systems, LLC dba OneCare Behavioral Health System	Contracted Agency	Wake	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Triad Coordinated Services, Inc.	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Triad Medical Group PA	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Triad Psychiatric and Counseling Center, PA	Contracted LIP	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Triad Telecare, Inc. dba Country Club Day Activity	Contracted Agency	Randolph	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
TRIAD THERAPY MENTAL HEALTH CENTER, LLC	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Triangle Comprehensive Health Services, Inc.	Contracted Agency	Wayne	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
TriCare Counseling & Consulting, Inc.	Contracted Agency	Harnett	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Trinity Behavioral Healthcare, PC (f/k/a Simrun Health Services, Inc.)	Contracted Agency	Alamance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Trinity Christian Counseling, PLLC-Tonya Moore	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Trinity House, Inc.	Contracted Agency	Guilford	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Trinity Wellness & Community Care, LLC	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Trio Consulting Solutions, LLC	Contracted LIP Group	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Turning Point Homes, Inc.	Contracted Agency	Iredell	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Two Paths Crossing, LLC	Contracted LIP	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Ty Kays, LPC	Contracted LIP	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Ultra Violet Mental Health, PLLC formerly Natalie Errant, PMH-NP	Contracted LIP Group	Rowan	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
UMAR Services, Inc.	Contracted Agency	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
UNC Faculty Physicians, TEACCH & UNC School of Medicine (SOM)	Contracted Agency	Orange	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Union County Public Schools	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Union Diversified Industries	Contracted Agency	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Union Family Services, PLLC	Contracted LIP Group	Union	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Unique Caring Network	Contracted Agency	Mecklenburg	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
United Family Network, Inc.	MSA	Johnston	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
United Living, LLC	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
United Quest Care Services, LLC	Contracted Agency	Guilford	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
United Support Services, Inc.	Contracted Agency	Mecklenburg	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes

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Cardinal Innovations Healthcare Regional Quality Management Provider Account Listing

Cardinal Innovations Vice President of Quality Management	Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org			
Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Universal Mental Health Services, Inc.	Contracted Agency	Caldwell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Uplift Comprehensive Services, Inc.	Contracted Agency	Bertie	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Urban Clinical Care, P.C	Contracted LIP	Person	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Valera Counseling Services, PLLC	Contracted LIP Group	Forsyth	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Valley Center for Life Enrichment	Contracted LIP Group	Halifax	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Vance Recovery, PC	Contracted Agency	Vance	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Vatogna Steward, PLLC dba Therapy to Inner Peace Center	Contracted LIP Group	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Vaughters Specialized Consultative Services, LLC	Contracted LIP Group	Iredell	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Veleka Y. Barbee Therapy Services, Inc.	Contracted LIP Group	Stanly	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Veronica Glaspie	EOR	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Victory Family Counseling, PLLC	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Virginia Goodson	EOR	Vance	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Virginia Health Partners, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Virpark, Inc.	MSA	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Vision Behavioral Health Services, LLC	Contracted Agency	Franklin	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
VOCA Corporation of North Carolina dba Community Alternatives of NC	Contracted Agency	Wake	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Voice for Children and Nurturing Families, PLLC	Contracted LIP Group	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Waite Psychological and Therapeutic Services, PLLC	Contracted LIP Group	Durham	Tawanda Lewis	919.357.5564	Tawanda.Lewis@cardinalinnovations.org	Michael Norton
Wake Enterprises, Inc.	MSA	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Walkers Group Home, Inc.	Contracted Agency	Buncombe	Rebecca Harris	704.213.1293	Rebecca.Harris@cardinalinnovations.org	Dana Frakes
Wanda Burger, LPC, LCAS	Contracted LIP	Henderson	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Wayne Dankner	EOR	Orange	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Wescare Professional Services, LLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
West Counseling, PLLC	Contracted LIP Group	Cabarrus	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
What Matters Most, Inc.	Contracted Agency	Cabarrus	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Whetstone Counseling and Counseling Services, PLLC	Contracted LIP Group	Rowan	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Whispering Willows Counseling Services, PLLC	Contracted LIP Group	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Wilson's Constant Care, LLC	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Windsong Family & Psychiatry Associates, PLLC	Contracted LIP Group	Mecklenburg	Chuckey Aiken	704.305.4821	Chuckey.Aiken@cardinalinnovations.org	Dana Frakes
Wolfe & Jackson Group Home, Inc.	Contracted Agency	Forsyth	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Women, Children and Family Counseling Service, PLLC	Contracted LIP Group	Vance	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Woodridge of Missouri, Inc.	MSA	Out of State	Ursula Cornwell	704.785.7521	Ursula.Cornwell@cardinalinnovations.org	Dana Frakes
Wrights Care Services, LLC	MSA	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton
Yelverton's Enrichment Services, Inc.	MSA	Wake	Mandy Padgett	252.820.9854	Mandy.Padgett@cardinalinnovations.org	Michael Norton
Youth Builders, LLC	Contracted Agency	Alamance	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Youth Enrichment Group Home, Inc.	Contracted Agency	Guilford	Ron Aldridge	336.514.7419	Ron.Aldridge@cardinalinnovations.org	Michael Norton

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Cardinal Innovations Vice President of Quality Management	Onika Wilson	704.939.7879	Onika.Wilson@cardinalinnovations.org			
Cardinal Innovations Director of Quality Management	Jill Queen	704.301.5989	Jill.Queen@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Michael Norton	919.904.0524	Michael.Norton@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Dana Frakes	704.783.6014	Dana.Frakes@cardinalinnovations.org			
Cardinal Innovations Quality Assurance Manager	Nina Davis	704.939.7792	Nina.Davis@cardinalinnovations.org			
Incident Report/IRIS Questions	Taffi Guinyard	704.939.7757	Taffi.Guinyard@cardinalinnovations.org			
Provider Name	Entity Type <i>(Internal Only)</i>	County	QM Staff	Phone	Email	QM Staff Supervisor Name
Youth Enrichment Services of LKN, Inc.	Contracted LIP	Iredell	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Youth Extensions, Inc.	MSA	Durham	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
Youth Haven Services, LLC	Contracted Agency	Rockingham	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton
Youth Unlimited	Contracted Agency	Davidson	Angela Gill-Graham	704.305.4871	Angela.Gill-Graham@cardinalinnovations.org	Michael Norton
Youth Villages, Inc.	Contracted Agency	Out of state corporate office	Pam Hair	704.305.2097	Pam.Hair@cardinalinnovations.org	Dana Frakes
Zenith Hope Center, LLC	Contracted Agency	Mecklenburg	Simona Kelly	704.785.5609	Simona.Kelly@cardinalinnovations.org	Dana Frakes
Zephaniah Services, PLLC	Contracted Agency	Guilford	Karen Glenn	336.403.4583	Karen.Glenn@cardinalinnovations.org	Michael Norton
ZOE: Behavior Health Services, Inc.	Contracted Agency	Forsyth	Amy Berrier	336.608.8300	Amy.Berrier@cardinalinnovations.org	Michael Norton

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