

Innovations Services At A Glance

	Date: 7/1/2019
	Service Name: Assistive Technology Equipment and Supplies (updated)
Purpose	<ul style="list-style-type: none"> To provide for purchase, lease and repair of equipment, technology and/or supplies To increase or maintain member independence To increase member control over his/her daily life while maintaining health and safety To reduce reliance on staff
What it covers	<ul style="list-style-type: none"> Aids for daily living or aids to increase independent living Aids for gross and/or fine motor development Environmental controls and modifications Positioning systems or devices to aid with positioning Alert and monitoring systems Sensory aids Communication aids not covered by regular Medicaid State Plan Mobility aids not covered by Durable Medical Equipment (DME) Nutritional or medical supplies not covered by State Plan Medicaid Monthly monitoring / connectivity / internet charges when required for the functioning of the item/system Adaptive computer desks
Exclusions	<ul style="list-style-type: none"> Items that are not of direct remedial benefit to the member Recreation items that would normally be purchased by the family Non-adaptive computer desks and other furniture items Service/maintenance contracts and extended warranties (beyond the first year) Equipment or supplies purchased for exclusive use at school Computer hardware to solely improve socialization or educational skills, provide recreation, provide diversion activities or to be used by any person other than the member Hot tubs or Jacuzzis Restraints
Limits	<ul style="list-style-type: none"> Subject to Limits on Sets of Services Expenditures of \$50,000 of add-on supports (Assistive Technology Equipment and Supplies and Home Modifications) over the duration of the waiver, excluding <ul style="list-style-type: none"> Nutritional supplements Medical supplies not covered by regular Medicaid State Plan formulary Monthly alert monitoring/connectivity systems charges
Budget considerations	<ul style="list-style-type: none"> Non-base service
May be self-directed?	<ul style="list-style-type: none"> No

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	Date: 7/1/2019
	Service Name: Community Living and Support (updated)
Purpose	<ul style="list-style-type: none"> To support successful living with family and/or other natural supports in a private home To support the member in community activities with family and/or friends
What it covers	<ul style="list-style-type: none"> Support in learning new skills and/or improvement of existing skills Provide for supervision and assistance for the member to complete activities to his/her level of independence Incidental technical assistance to unpaid supports who live in the home of the member as requested/suggested by the planning team Meet exceptional, short-term situations where the member requires more than 12 hours of services per day Provide technical assistance to unpaid supports who live in the home of the member to assist the member to maintain skills he/she has learned
Exclusions	<ul style="list-style-type: none"> May not be provided at the same time of day as Community Networking, Day Supports, Respite, Supported Employment or other Medicaid State Plan services that work with the member Does not provide transportation to/from school or to any community location before/after school May not be provided to members receiving Supported Living/Supported Living Periodic or Residential Supports at the same time; members receiving these services may only receive the community component of Communicate Living and Support
Limits	<ul style="list-style-type: none"> Subject to Limits on Sets of Services Typically 12 hours per day maximum <ul style="list-style-type: none"> Additional hours may be requested to meet needs in exceptional, short-term situations
Budget considerations	<ul style="list-style-type: none"> Base service
May be self-directed?	<ul style="list-style-type: none"> Yes

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Date: 7/1/2019	
Service Name: Community Navigator (updated)	
Purpose	<ul style="list-style-type: none"> • To promote self-determination • To support member in making life choices, planning for the future and identifying opportunities for community integration • To facilitate less reliance on paid supports • To provide advocacy
What it covers	<ul style="list-style-type: none"> • Encouraging exploration of possibilities related to life goals, defining what those are and the steps that they need to take in order to have those met • Supporting the member to make decisions that are important to them • Promote choice making to support the member's strengths and interests • Provide education on decision-making, risk taking and natural consequences • Provide education which guides the member in problem solving, decision making and navigating multiple state systems • Promote advocacy and collaborating with other individuals and organization on behalf of the member • Supporting the member in preparing, participating in and implementing plans of any type – including Individualized Education Plans (IEPs), Individual Support Plans (ISPs) or other service plans outside NC Innovations • Support the member in the person-centered planning process – such as development of Essential Lifestyle Plans (ELPs), Making Action Plans (MAPs), Circles, etc. • Assistance with guardianship, restoration of rights, Supplemental Security Income (SSI) issues, disability determination issues, Department of Social Services (DSS) issues, financial/legal planning • Support in identifying community resources that offer opportunities for the member to expand social relationships and build connections • Assistance with locating and accessing non-Medicaid community supports and resources that are related to achieving the member's life goals • Assistance with locating and furnishing residences for the member to rent or own, including tenancy supports to assist with successfully accessing housing and maintaining tenancy • Provide education about appropriate accommodation needs • Supports the member in negotiating roommate agreements • Assistance with development of life related emergency plans • Covered activities under Individual and Family Direction <ul style="list-style-type: none"> – Offer all members receiving this service informational sessions on individual and family direction, individual rights and self-determination annually – Provide training about Individual and Family Directed Supports options, if the member is considering directing services and supports – Coordinate services with the Financial Support Services provider, including guidance on use of the self-directed budget in the Employer of Record model – Provide assistance regarding recruiting, hiring, managing, training, evaluating and changing support staff – Provide assistance with developing schedules and outlining staff duties

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	<ul style="list-style-type: none"> – Provide assistance to the Employer of Record regarding the setting of staff pay rates – Provide assistance to understand staff financial forms, staff qualifications and employee record keeping requirements – Provide assistance to assure that Employers of Record and representatives (where applicable) understand the responsibilities involved with self-direction – Provide intermediate to long term training as needed on the Individual and Family Directed Supports duties to ensure the Employer is competent in the concepts to carry out their responsibilities – Provide assistance to Employers of Record with writing short-range goals and task analyses – Provide assistance to Employers of Record with reviewing service documentation to ensure consistency with established guidelines
Exclusions	<ul style="list-style-type: none"> • If a provider does not provide Agency With Choice services, Community Transition is the only other service that they may provide to the same member • Shall not duplicate Care Coordination as defined at 42 CFR 428.208(c)
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • No

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Date: 7/1/2019	
Service Name: Community Networking (updated)	
Purpose	<ul style="list-style-type: none"> • To support day activities in integrated community settings • To promote maximum participation in the community • To develop meaningful community relationships and social roles with non-disabled individuals • To maximize participation in community life while developing natural supports • To promote integrated, community-based and employment focused skill development
What it covers	<ul style="list-style-type: none"> • Participation in Adult Education • Career development and planning, workshops on integrated employment, skill and education-focused activities, social networking, skills for building social capital and career-focused volunteer opportunities • Development of community-based time management skills • Community-based classes for the development of hobbies or leisure/cultural interests • Volunteer work • Participation in formal and informal associations and/or community groups • Training and education in self-determination and self-advocacy • Training in the use of public transportation • Inclusion in a broad range of community settings that encourage the development of community connections • Assist children to participate in day care, after school and summer programs with non-disabled peers • Payment for attendance of classes and conferences • Payment for memberships when there are clearly integrated activities • Payment for transportation when the activity does not require staffing support
Exclusions	<ul style="list-style-type: none"> • Does not take place in a licensed facility or any residential setting • Does not cover cost of hotels, meals, materials or transportation when attending conferences • Does not cover activities that would normally be a component of home/residential life or services • May not volunteer for the agency providing the service or in places that would not typically have volunteers • May not be provided at the same time of day as Day Supports, Community Living and Support, Residential Supports, Respite, Supported Employment or one of the Medicaid State Plan services that works directly with the member • Does not provide transportation to/from school to any community location before/after school • Payment is not made for overnight programs of any kind • Classes that offer one-to-one instruction and are in non-integrated community settings are not covered
Limits	<ul style="list-style-type: none"> • Payment for attendance of classes and conferences will not exceed \$1,000 per plan year
Budget considerations	<ul style="list-style-type: none"> • Base service
May be self-directed?	<ul style="list-style-type: none"> • Yes

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Date: 7/1/2019	
Service Name: Community Transition (updated)	
Purpose	<ul style="list-style-type: none"> • To provide initial set-up expenses for adults to facilitate transition from provider-operated residential setting or other settings that are not owned or leased by the member to independent leased/owned living arrangements • To use this service, a member must be moving from one of the following settings: <ul style="list-style-type: none"> – Developmental Center (institution) – Community ICF/IID Group Home – Nursing facility – Group home – Foster home – Psychiatric Residential Treatment Facility – Licensed Alternative Family Living arrangement – Unlicensed one-person Alternative Family Living arrangement – Family home
What it covers	<ul style="list-style-type: none"> • Security deposits required to obtain a lease on an apartment or home • Essential furnishings • Moving expenses • Set-up fees or deposits for utility or service access (e.g., telephone, electricity, heating and water) • Services necessary for member's health and safety (e.g., pest eradication, one-time cleaning) • Pre-transition coordination of care
Exclusions	<ul style="list-style-type: none"> • Only available when the member is unable to meet the expense or no other source is available • Shall not cover monthly expenses for utilities • Shall not include monthly mortgage and rental payments • Shall not include provider overhead expenses
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services • \$5,000 over the life of the waiver <ul style="list-style-type: none"> – Available only once over the life of the waiver • Available only during a three-month period, beginning one month prior to the member's move from a provider-operated setting
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • No

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	Date: 7/1/2019
	Service Name: Crisis Services
Purpose	<ul style="list-style-type: none"> • To provide for intervention and stabilization for a member who is experiencing a crisis • To promote the prevention of crisis situations through implementation of planned strategies • Uses a tiered approach
What it covers	<ul style="list-style-type: none"> • Crisis Intervention and Stabilization <ul style="list-style-type: none"> – Assess the nature of the crisis to determine level of intervention needed – Provide direction to staff or family members present to de-escalate situations – Follow-up with the Care Coordinator to access specialized consultation as needed – May be part of the Individual Support Plan (ISP) development • Behavioral Consultation <ul style="list-style-type: none"> – Provides for evaluations of behaviors and development of crisis plans for members with challenging behaviors – Provides for refinement of intervention strategies following crisis interventions – May be part of ISP development • Out-of-home <ul style="list-style-type: none"> – Occurs in licensed settings when the member cannot be safely supported maintained in the home through intervention and stabilization efforts – May be used for out-of-home planned behavioral support – May be part of ISP development
Exclusions	<ul style="list-style-type: none"> • Shall not duplicate services provided through Specialized Consultative Services
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services • Primary response is authorized for periods of up to 14 calendar days per event • Out-of-home crisis is authorized for periods of up to 30 calendar days per event
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • No

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Date: 7/1/2019	
Service Name: Day Supports (updated)	
Purpose	<ul style="list-style-type: none"> • To support day activities in settings separate from residential settings – typically in groups that are appropriate to age/support need and meet the preferences of the member • Individual Day Supports may be authorized due to behavioral or psychiatric destabilization, medical concerns/necessity, or other infrequent and exceptional circumstances • Supports the acquisition, retention or improvement of socialization and daily living skills • Supports the discovery of the member’s skills, interest and talents • Provides for the development of pre-vocational skills
What it covers	<ul style="list-style-type: none"> • For children, provides individual habilitative programming in an inclusive licensed child care center • May include prevocational activities • For working-age members (ages 16 or older) not working in competitive integrated employment, may include career and employment exploration; typically includes business tours, informational interviews and job shadows • Individual services are available for specific and well-documented behavioral or medical needs • To support community access, may be provided outside the facility if activities are consistent with the goals of the member as identified by the Individual Support Plan (ISP) • Must attend the day program at least once per week unless enrolled in adult basic education classes • Transportation to and from the facility and within the community during provision of services • May be provided before and after school day care programs operated by the NC Public School System, in licensed developmental day care programs, adult day health, adult day care programs and by accredited provider agencies
Exclusions	<ul style="list-style-type: none"> • May not be provided at the same time of day as Community Networking, Community Living and Support, Residential Supports, Respite, Supported Employment, Supported Living, or one of the Medicaid State Plan services that works directly with the member • Does not provide transportation to/from school or to any community location before/after school
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Base service
May be self-directed?	<ul style="list-style-type: none"> • No

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Date: 7/1/2019	
Service Name: Financial Support Services (updated)	
Purpose	<ul style="list-style-type: none"> • To assure that funds are distributed for Employers of Record in accordance with the rules of the funding source
What it covers	<ul style="list-style-type: none"> • Filing claims for the Employer of Record • Payroll functions for the Employer of Record • Ordering employment-related supplies and paying invoices for other expenses such as training of employees • Administering benefits for employees hired to provide services and supports • Facilitating workers compensation applications on behalf of the Employer of Record • Serving as the internal revenue approved fiscal employer agent • Maintaining ledger accounts for each member's funds • Tracking and monitoring individual budget expenditures and providing the Employer of Record expenditure reports • Requesting criminal background checks, driver's license checks and health care registry checks for the Employer of Record • Covers the following items if needed to carry out EOR duties: <ul style="list-style-type: none"> – Laptop/computer/printer– one laptop/computer over the life of the waiver – Electronic Health Records (EHR) software– EHR may be updated more than once over the life of the waiver, if needed – Internet connectivity (monthly charges) – Printer paper – Printer ink – Office supplies – Training for new Employees – CPR, First Aid, Bloodborne Pathogens, Medication Administration, other Beneficiary Specific Training – Hepatitis B Vaccine for Employees per Bloodborne Pathogen Requirements – Protective Equipment for Employees such as Gloves, CPR mask, and First Aid Kit – Lock box/file cabinet to secure PHI and Employee Personal Information
Exclusions	<ul style="list-style-type: none"> • Shall not provide other waiver services to the member with the exception of Community Navigator services
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • This service supports members who choose self-direction, but members do not direct the service itself

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Date: 7/1/2019	
Service Name: Home Modifications (updated)	
Purpose	<ul style="list-style-type: none"> • To provide for physical modifications to a private residence that are of direct remedial benefit to the member • To provide for portable modifications in a rented/leased residence that are of direct remedial benefit to the member
What it covers	<ul style="list-style-type: none"> • Includes, but not limited to <ul style="list-style-type: none"> – Ramps and portable ramps – Grab bars – Lifts – Elevators – manual or electronic – Portable lifts used inside member’s home – Porch stair lifts – Bathroom modifications and/or additions – Plumbing modifications – Widening of doorways and hallways – Turnaround space modifications for improved access and ease of mobility – Installation of pocket doors – Swing-clear (recessed) hinges – Modification of door swing direction – Shatterproof windows – Floor coverings for ease of ambulation for members with mobility limitations – Modifications to meet egress regulations directly related to the requested modification – Automatic door openers – Medically necessary portable heating and/or cooling adaptation (limited to one unit per member) – Installation of rounded counter tops – Lowering of shelves/closet dowel rods/cabinets – Protective coverings for ramps – Wall coverings to prevent damage from other equipment
Exclusions	<ul style="list-style-type: none"> • Members who receive Residential Supports may not receive Home Modifications • Modifications shall be made only to already existing structures (bathrooms, kitchens, etc.) • Adaptations that add to the total square footage of the home are excluded from this benefit, except when necessary to complete an adaptation (e.g., in order to improve entrance/egress to a residence or to configure a bathroom to accommodate a wheelchair) • Central air conditioning • General plumbing • Swimming pools • Jacuzzis • Service and maintenance contracts • Extended warranties • Locks that restrict a member’s rights • Equipment or supplies purchased for exclusive use at the school

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	<ul style="list-style-type: none"> • Replacement of equipment that has not been reasonably cared for and maintained • Items that would ordinarily be provided by the family of a minor child • New construction, costs associated with building a new home, financing of a new home or down payment on a new home • Modifications that are not for the direct or remedial benefit of the member • Improvements or repairs to the residence which are of general utility or in some way related to the member's disability • Items utilized as restraints are not coverable under the waiver
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services • Expenditures of \$50,000 of add-on supports (Assistive Technology Equipment and Supplies and Home Modifications) over the duration of the waiver
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • No

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	Date: 7/1/2019
	Service Name: Individual Goods and Services
Purpose	<ul style="list-style-type: none"> • To promote self-determination • To promote community inclusion • To decrease the need for other services
What it covers	<ul style="list-style-type: none"> • Provides access to equipment, services and supplies not otherwise accessible for members who are self-directing services. The item or service meets the following criteria: <ul style="list-style-type: none"> – decreases the need for other Medicaid services AND/OR – promotes inclusion in the community AND/OR – increases the member’s safety in the home environment AND – the member does not have the funds to purchase the item or service
Exclusions	<ul style="list-style-type: none"> • Items not of direct remedial benefit to the member • Experimental items
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services • \$2,000 per plan year
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • Yes
Other considerations	This service is available only to members who choose self-direction

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Date: 7/1/2019	
Service Name: Natural Supports Education	
Purpose	<ul style="list-style-type: none"> • To provide training opportunities to enhance the decision-making capacity of the natural support network
What it covers	<ul style="list-style-type: none"> • Provides for orientation regarding the nature and impact of intellectual disabilities/ developmental disabilities upon the member • Provides education and training on intervention and strategies • Provides education and training in the use of specialized equipment and supplies • Training must <ul style="list-style-type: none"> – Be directly related to the needs of the member – Be of direct or remedial benefit to the member – Have an impact to the natural support network's ability to provide care and support to the member • Reimbursement for enrollment fees and materials related to attendance at conferences and classes by the member's natural support network
Exclusions	<ul style="list-style-type: none"> • Cost of transportation, lodging and meals are not included in the service • Service is not available to relatives who are employed to provide supervision and care to the member • Excludes training furnished to relatives through Specialized Consultative Services
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services • \$1,000 per plan year
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • Yes

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Date: 7/1/2019	
Service Name: Residential Supports (updated)	
Purpose	<ul style="list-style-type: none"> • To support successful living in a group home that meets the home and community-based services (HCBS) characteristics • To support successful living in an Alternative Family Living (AFL) setting that meets HCBS characteristics
What it covers	<ul style="list-style-type: none"> • Increase or maintain life skills • Provide for supervision • Increase self-sufficiency and self-determination • Ensure full membership in the community • Provide transportation to/from activities when not reimbursed through another service or funding source • An AFL must be the primary residence of the staff who are reimbursed for the cost of care • Respite is available to members who live in AFL settings • For non-AFL residential settings, payment for staff relief is included in the residential rate • Offers four levels of support that are determined by the Individual Budget Tool and other evidence of support need
Exclusions	<ul style="list-style-type: none"> • Does not provide transportation to/from school or to any community location before/after school • Members who receive Residential Supports are not eligible for Home Modifications • Payments do not include room and board or facility maintenance • AFL staff that provide this service shall not provide other waiver services to the same member • May not be provided at the same time of day as Community Networking, Day Supports, Respite, Supported Living, Supported Employment or one of the Medicaid State Plan services that works directly with the member
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • No

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	Date: 7/1/2019
	Service Name: Respite (updated)
Purpose	<ul style="list-style-type: none"> To provide periodic or scheduled support to the primary caregiver(s) <ul style="list-style-type: none"> The primary caregiver is the person principally responsible for the care and supervision of the member, who maintains his/her primary residence at the same address as the member
What it covers	<ul style="list-style-type: none"> Care of the member in his/her home, community, or in the staff home (if desired by the member) May be provided to members who live in an Alternative Family Living (AFL) setting May be provided by a relative/legal guardian not living in the member's home May be utilized during school hours for sickness, injury or when a student is suspended or expelled
Exclusions	<ul style="list-style-type: none"> Cannot provide care for other family members in the home Staff cannot live in the home of the member AFLs may not bill on the same day as per diem respite Residential Supports and Respite cannot be billed on the same day
Limits	<ul style="list-style-type: none"> Subject to Limits on Sets of Services Cost of 24 hours cannot exceed the per diem rate for the average community ICF/IID facility
Budget considerations	<ul style="list-style-type: none"> Base service
May be self-directed?	<ul style="list-style-type: none"> Yes

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	Date: 7/1/2019
	Service Name: Specialized Consultation Services (updated)
Purpose	<ul style="list-style-type: none"> To support unique needs of members by providing expertise, training and technical assistance
What it covers	<ul style="list-style-type: none"> Observing the member to determine needs Assessing any current interventions for effectiveness Developing a written intervention plan that may include <ul style="list-style-type: none"> Recommendations for assistive technology, home modifications, vehicle adaptations and/or equipment Therapeutic exercises, interventions and/or strategies Behavioral interventions and strategies Intervention plans shall clearly delineate <ul style="list-style-type: none"> Expected outcomes Direct and/or indirect interventions provided by paid and unpaid supports Consultant will monitor implementation of written intervention plan and revise as necessary Participating in team meetings May be used for evaluations for adults when Medicaid State Plan limits have been exceeded Tele-consultation through use of two-way, real time-interactive audio and video to provide behavioral and psychological care when distance separates the care from the member
Exclusions	<ul style="list-style-type: none"> Shall not duplicate services provided through Natural Supports Education and Crisis Supports Does not cover applied behavioral analysis or one-on-one therapy, although a board certified behavioral analyst may work with the team or family to develop strategies Staff providing the service must hold the appropriate licensure, certification or professional qualifications as specified by the waiver
Limits	<ul style="list-style-type: none"> Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> Non-base service
May be self-directed?	<ul style="list-style-type: none"> No

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	Date: 7/1/2019
	Service Name: Supported Employment (updated)
Purpose	<ul style="list-style-type: none"> • To support competitive, integrated employment • To integrate members in the community
What it covers	<ul style="list-style-type: none"> • Provide for assistance with <ul style="list-style-type: none"> – Exploring and choosing employment – Acquiring employment – Maintaining employment – Advancing in employment • Initial Supported Employment – Individual may include, depending on the member’s needs/circumstances: <ul style="list-style-type: none"> – Supporting members in making informed choices about competitive employment through activities such as business tours, introductory education on Supported Employment and information on work incentives for persons receiving publicly funded benefits such as SSI or Medicaid – Employment navigation assistance to access non-Medicaid employment resources (e.g., Vocational Rehabilitation or Special Education) – Support activities to enable members to complete initial job training and skill building – Support activities to acquire or advance in competitive, integrated employment – Technical assistance and consultation with employer as needed – Services to achieve self-employment or microenterprise • Long Term Follow Along – Individual <ul style="list-style-type: none"> – Support activities for maintaining employment – Ongoing employer consultation/technical assistance as needed – Ongoing support as needed for self-employment or microenterprise • Provides for transportation to/from job site
Exclusions	<ul style="list-style-type: none"> • Incentive payments to encourage or subsidize the employer’s participation in a supported employment program • Payments passed through to the member • Payments for training not directly related to the member’s supported employment program • Support in positions that would not exist without the supported employment service and/or require the use of a specific supported employment provider • Cannot be provided at the same time of day as Community Networking, Community Living and Support, Day Supports, Respite, Residential Supports, Supported Living or one of the Medicaid State Plan services that works directly with the member
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Base service
May be self-directed?	<ul style="list-style-type: none"> • Yes

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Date: 7/1/2019	
Service Name: Supported Living (updated)	
Purpose	<ul style="list-style-type: none"> • To support successful community living in an unlicensed residence owned or leased by the member
What it covers	<ul style="list-style-type: none"> • Provides a flexible partnership that enables the member to live in his/her own home with support from an agency that provides individualized assistance in a home that is under the control and responsibility of the member • Provides direct assistance as needed with activities of daily living, household chores essential to the health and safety of the member, budget management, attending appointments and interpersonal/social skills building to enable the member to live in a home in the community • Provider must develop an individualized staffing plan and schedule based on the member's preferences, assessments and the Individual Support Plan (ISP) process – including risk assessment • The ISP must ensure staffing is adequate to protect the health and safety of the member and to carry out all activities required to meet the outcomes and goals identified in the ISP • The plan must address staff coverage for back-up and relief staff • 24 hour per day availability includes back-up, relief staff and primary crisis response • Training activities, supervision and assistance may be provided to allow the member to participate in home life or community activities • Includes assistance with monitoring health status and physical condition, and assistance with transferring, ambulation and use of special mobility devices • Provides for 24 hour per day availability at an individualized level of supports determined during the assessment process and clearly outlined in the ISP • Members may be able to have unsupervised periods of time based on the assessment process. • a specific plan for addressing health and safety needs must be included in the ISP • the provider must have staffing available in the case of emergency or crisis • Requirements for the member's safety in the absence of a staff person shall be addressed and may include the use of tele-care options • When assessed to be appropriate, Assistive Technology Equipment and Supplies elements may be utilized in lieu of direct care staff • Supported Living levels are determined by the Individual Budget Tool and other evidence of support need; the SIS® Level is only one piece of evidence that may be considered <ul style="list-style-type: none"> – Level 1 – Level 2 – Level 3 • Provides for special needs adjustments
Exclusions	<ul style="list-style-type: none"> • Transportation to and from the member's home and points of travel in the community is included to the degree that they are not reimbursed by another funding source • Provider shall not own, be owned by or be affiliated with any entity that leases or rents a place of residence to a member if such entity requires – as a condition of

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	<p>renting or leasing – the member to move if the member wishes to change service provider</p> <ul style="list-style-type: none"> • Shall not be provided in a home where a member lives with family members unless such family members are other members receiving Supported Living services, persons receiving other disability specific services, a spouse or a minor child <ul style="list-style-type: none"> – Family member is defined as a parent, grandparent, sibling, grandchild, step-parent, non-minor step-child, step-sibling and non-minor adoptive relationship • Shall not include payment for services provided by the spouse of a member, to relatives as defined in this service definition or legal guardian • Shall not reimburse for room and board with the exception of a reasonable portion that is attributed to a live-in caregiver who is unrelated to the member and who provides services in the member’s home • Shall not reimburse for the cost of maintenance of the dwelling • Shall not be provided in licensed settings • Shall not be covered for members under age 18, since the home must be under the control and responsibility of the member • Shall not be available at the same time of day as Community Networking, Day Supports, Supported Employment or one of the Medicaid State Plan services that works directly with the member • Members receiving Supported Living shall not receive Respite or Medicaid State Plan Personal Care Services • Shall not be available at the same time of day as Community Living and Supports with one exception: Members receiving Supported Living may use the community component of Community Living and Supports when accessing a non-integrated community setting (e.g., a summer day camp) • Members may only receive permanent Home Modifications if the home is owned by the Member • Member’s home shall have no more than three residents, including any live-in caregiver providing supports, per Session Law 2011-202 House Bill 509 <ul style="list-style-type: none"> – A live-in caregiver is defined as an individual unrelated to the member who provides services in the member’s home through the Supported Living provider agency – The live-in caregiver does not own or lease the home
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • Yes
May be self-directed?	<ul style="list-style-type: none"> • Yes

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Date: 7/1/2019	
Service Name: Supported Living – Periodic (new)	
Purpose	<ul style="list-style-type: none"> • To support successful community living in an unlicensed residence owned or leased by the member • Designed for members who use four hours or less of Supported Living per day
What it covers	<ul style="list-style-type: none"> • Provides a flexible partnership that enables the member to live in his/her own home with support from an agency that provides individualized assistance in a home that is under the control and responsibility of the member • Provides direct assistance as needed with activities of daily living, household chores essential to the health and safety of the member, budget management, attending appointments and interpersonal/social skills building to enable the member to live in a home in the community • Provider must develop an individualized staffing plan and schedule based on the member’s preferences, assessments and the Individual Support Plan (ISP) process – including risk assessment • The ISP must ensure staffing is adequate to protect the health and safety of the member and to carry out all activities required to meet the outcomes and goals identified in the ISP • The plan must address staff coverage for back-up and relief staff • 24 hour per day availability includes back-up, relief staff and primary crisis response • Training activities, supervision and assistance may be provided to allow the member to participate in home life or community activities • Includes assistance with monitoring health status and physical condition, and assistance with transferring, ambulation and use of special mobility devices • Provides for 24 hour per day availability at an individualized level of supports determined during the assessment process and clearly outlined in the ISP • Members may be able to have unsupervised periods of time based on the assessment process. • A specific plan for addressing health and safety needs must be included in the ISP • The provider must have staffing available in the case of emergency or crisis • Requirements for the member’s safety in the absence of a staff person shall be addressed and may include the use of tele-care options • When assessed to be appropriate, Assistive Technology Equipment and Supplies elements may be utilized in lieu of direct care staff • Supported Living levels are determined by the Individual Budget Tool and other evidence of support need; the SIS® Level is only one piece of evidence that may be considered • Provides for special needs adjustments
Exclusions	<ul style="list-style-type: none"> • Transportation to and from the individuals and points of travel in the community is included to the degree that they are not reimbursed by another funding source • Provider shall not own, be owned by or be affiliated with any entity that leases or rents a place of residence to a member if such entity requires – as a condition of renting or leasing – the member to move if the member wishes to change service provider

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	<ul style="list-style-type: none"> • Shall not be provided in a home where a member lives with family members unless such family members are other members receiving Supported Living services, persons receiving other disability specific services, a spouse or a minor child <ul style="list-style-type: none"> – Family member is defined as a parent, grandparent, sibling, grandchild, step-parent, non-minor step-child, step-sibling and non-minor adoptive relationship • Shall not include payment for services provided by the spouse of a member, to relatives as defined in this service definition or legal guardian • Shall not reimburse for room and board with the exception of a reasonable portion that is attributed to a live-in caregiver who is unrelated to the member and who provides services in the member’s home • Shall not reimburse for the cost of maintenance of the dwelling • Shall not be provided in licensed settings • Shall not be covered for members under age 18, since the home must be under the control and responsibility of the member • Shall not be available at the same time of day as Community Networking, Day Supports, Supported Employment or one of the Medicaid State Plan services that works directly with the member • Shall not be available at the same time of day as Community Living and Supports with one exception: Members receiving Supported Living may use the community component of Community Living and Supports when accessing a non-integrated community setting (e.g., a summer day camp) • Member’s home shall have no more than three residents, including any live-in caregiver providing supports, per Session Law 2011-202 House Bill 509 <ul style="list-style-type: none"> – A live-in caregiver is defined as an individual unrelated to the member who provides services in the member’s home through the Supported Living provider agency – The live-in caregiver does not own or lease the home
Limits	<ul style="list-style-type: none"> • Subject to Limits on Sets of Services
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • Yes

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Date: 7/1/2019	
Service Name: Supported Living – Transition (new)	
Purpose	<ul style="list-style-type: none"> • To provide members with the support they need to transition to Supported Living
What it covers	<ul style="list-style-type: none"> • Meeting with the member who is preparing to transition and assessing the member’s support needs for Supported Living in areas such as: <ul style="list-style-type: none"> – Meal preparation – Basic housekeeping tasks – Knowing how and who to call for help – Accessing transportation – Making doctor appointments – Whether there are types of technology that would support the member – Plans for free time • Meeting with treatment team members to review and discuss information about the member’s support needs • Assistance with finding an apartment and signing a lease • Locating transportation services • Gathering needed household items such as furniture • Developing a home safety plan • Practicing safety skills • Setting up utility services • Developing emergency plans • Interviewing roommates
Exclusions	<ul style="list-style-type: none"> • Service is available only during the six-month period in advance of the member’s move to a Supported Living setting • Service is not available at the same time of day as Community Living and Supports, Community Networking, Day Supports, Supported Employment or one of the State Plan Medicaid services that works directly with the member • Relatives who own provider agencies may not provide Supported Living services to family members; other staff employed by the agency may provide services to the member
Limits	
Budget considerations	<ul style="list-style-type: none"> • Non-base service
May be self-directed?	<ul style="list-style-type: none"> • No

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	Date: 7/1/2019
	Service Name: Vehicle Modifications (updated)
Purpose	<ul style="list-style-type: none"> To support increased community access for members with mobility issues
What it covers	<ul style="list-style-type: none"> Door handle replacements Door modifications Installation of raised roof or related alterations to existing raised roof system to improve head clearance Lifting and/or lowering devices Devices for securing wheelchairs or scooters Adapted steering, acceleration, signaling and braking devices Training in the use of installed modification(s) by certified personnel Seating modifications Lowering of the floor of the vehicle Modifications for accessibility Handrails and grab bars
Exclusions	<ul style="list-style-type: none"> Vehicle Modifications are available to a member who receives Residential Supports or who lives in licensed residential facility only when the vehicle belongs to the member and can transition to other settings with the member Does not cover renting or leasing a vehicle with adaptations, service/maintenance contracts or extended warranties
Limits	<ul style="list-style-type: none"> Subject to Limits on Sets of Services Limited to \$20,000 over the life of the waiver
Budget considerations	<ul style="list-style-type: none"> Non-base service
May be self-directed?	<ul style="list-style-type: none"> No

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