

FIVE COUNTY PROVIDER COUNCIL AGENDA AND MINUTES

DATE: 5/13/16 **TIME:** 9:30 – 11:00 **LOCATION:** Upstairs Conference Room **MATERIAL NEEDED:**

| PROVIDER REPRESENTATIVE | PRESENT | FIVE CO. COC REPRESENTATIVE | PRESENT | GUESTS | PRESENT |
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| Jerry Earnhardt, President Daymark | Yes | Voting FC Staff: | | Revella Nesbit | Yes |
| Jeanne Harrison – Vice-President Alliance Rehab. Care, Inc. | Yes | Yvonne Copeland, FC Interim Director | No | | |
| Sharon Garrett, Secretary Vision Behavioral Health Services | Yes | Elliot Clark, Regional Network Relations Manager | Yes | | |
| Bobbie Jo Hopf Youth Villages | Yes | Michael Norton, Northern Region QM Manager | No | | |
| Cheri Howell Community Workforce Sol. | Yes | | | | |
| Chuck Hill RHA Health Services | No | | | | |
| Donna Duggins Strategic Interventions | Yes | | | | |
| Evelyn Dawson BriteSmilz Family & Community | No | Non-Voting FC Staff: | | | |
| Florence Ikechukwu Spring Life Behavioral Care | No | Barbara Epanchin, Network Specialist | Yes | | |
| Gladys Washington DD Residential Services | No | Stephanie Callahan, Network Specialist | Yes | | |
| Janeen Gordon Recovery Innovations International | No | Gina DeMent, Community Relations Specialist | Yes | | |
| John Mattocks Vance Recovery Services | Yes | Virginia Hughes, QM | No | | |
| Rasheede Hicks, LPC Rasheede Hicks, LIP | No | Lynn Veldkamp, Network Support | Yes | | |
| Rosemary Lewis, CFAC Rep. | Yes | | | | |

| <u>Items for Discussion</u> | <u>Responsible Party</u> | <u>Action</u> |
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| 1) Welcome | Jerry Earnhardt | Jerry called the meeting to order and welcomed everyone. |
| 2) Review and Approval of 4/8/16 Meeting Minutes | All | <p>Minutes from the 4/8/16 meeting were reviewed.</p> <p>Action: Sharon Garrett made the motion to accept the minutes as written. John Mattocks seconded the motion. Motion carried.</p> |
| 3) Provider Forum Planning | Jerry Earnhardt | <p>Dates of future Provider Forums are June 17, 2016, September 16, 2016, and December 16, 2016, at the First Presbyterian Church in Henderson from 10:00 am to 12 noon. Lynn will get dates posted in InfoSource.</p> <p>The group discussed the possibility of offering trainings for CEU's. Trainings would be held after meetings or embedded trainings within the meeting.</p> <p>Agenda items for next meeting:</p> <ul style="list-style-type: none"> • Cardinal Updates – Reorganization, Innovations, Medicaid, Mergers, Changes in CI and Systems • HCBS specific to Innovations B3 and Supported Employment (site specific) • Updates on HCBS – Surveys 1) Provider Assessment – what were the results – how results are to be communicated; 2) My Experience Survey – need training and information. • HCBS – SOP has been developed. • Provider's not getting notification – QM needs to be involved. • Other items changing – respite for AFL's, Relative as Direct Support – services and how managed. <p>Action: Cheri Howell and Elliot Clark will invite Tom Wilson to speak to HBCS – Waiver timelines at next Provider Forum.</p> <p>Network will be providing future Webinar Trainings</p> |

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| 4) Updates: | All | <p>Regional Network Advisory: No update</p> <p>Cardinal Innovations Update:</p> <ul style="list-style-type: none"> • Staffing Updates: Restructuring of Care Coordination. Marni Cahill and Tom Velivil are no longer with Cardinal. Jennifer Jennings is the Manager of Northern Region MH/SA Care Coordination. Interviews will begin the end of May for the FC Director. • Local presence definition is changing; Directors will be in more communication with stake holders to ensure strong relationships. • Budget Decisions: Finance, Clinical Ops, as well as Community Office Directors, and Network will be involved with budget decisions. • Pending IPRS cuts in July – don't have specific information yet. • NC Innovations Waiver Amendment implementation date has been delayed until November 2016. • Merger with CenterPoint – on track for July 1- Network involved in training. Merging IT systems – will be using Cardinal's system. • Network changes – headed in new direction of becoming “field staff”. Staff are transitioning from being in the office to working from home and out in the field. They are scheduled to become completely mobile by July 1, 2016. <p>Community Partners: May is Mental Health Awareness month. Cardinal is focusing on mental health related programming for the month of May. Gina highlighted upcoming events for the area.</p> <ul style="list-style-type: none"> • May 18 – Daymark – Coffee and Conversations – Trauma and Mental Illness in Children. • May 18 – Free Over the Counter Medicine Give Away at the Franklin-Vance-Warren Opportunity annex Building on West Andrews Avenue, Henderson • May 20 – Mental Health First Aid Training – Youth – Daymark Recovery, Henderson • May 24 – Mental Health First Aid Training – Adult – Halifax Regional Medical Center • May 26 – Vision Behavioral health Services will be hosting a community meet and greet event for all individuals, families, groups/organizations, local and state agencies organizers to come and share their services. <p>Gina announced that she has a new co-worker for Community Engagement, Nancy Hux. Also, that a new Member Engagement staff person, Juanita Jefferson, has been hired.</p> |
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| <p>5.) Cultural Competency Subcommittee Report</p> | <p>Revella Nesbit</p> | <p>Revella presented a Power Point on the “Implementation of Cultural Competency Monitoring Tool”. There will be one Plan with different regional components. Each region will have their own unique Plan, but all will be consistent in structure.</p> <p>There was training on the Ethics of Cultural Competency in Behavioral Health on May 5 in Warrenton. These trainings are designed for approximately 25 people and there are plans to have other trainings held there. Training in the future will cover the Cultural Competency Plan and Monitoring Tool. Where applicable, the trainings will be approved for NBCC continuing education credits for Cardinal staff as well as in-network Providers.</p> <p>The Provider Council asked that Revella provide trainings for the Provider Forums. Revella stated that she has also had this request from other Community Office Councils. Also, they requested that a Question and Answer document be developed and posted from the trainings. Revella stated there are plans to revamp the Cultural Competency website over the summer.</p> <p>The Cultural Competency Monitoring Tool covers seven areas:</p> <ul style="list-style-type: none"> • Infrastructure • Policies, Procedures and Practices • Personnel practices • Skills and Training • Organization Composition and Climate • Programs and Services • Communication <p>Revella spoke about the LGBTQ Pilot program designed to train providers to provide a safe place for LGBTQ youth. 15-20 selected Providers will be the first to pilot the monitoring tool in June prior to the proposed September implementation date.</p> <p>There was discussion around the September implementation date. Revella stated that providers will receive technical assistance during their first review year. Cultural Competency reviews will occur during Routine Provider Monitoring. Following the initial review year, Cultural Competency review scores will be combined with the Routine Provider Monitoring score.</p> <p>Monitoring data will be reviewed quarterly by the Cultural Competence Advisory Council and the Cultural Competence Provider Councils. Sharon will be able to</p> |
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| | | <p>bring back the first batch of data to the group around January, and additional trainings can then be developed using this data.</p> <p>There will be trainings offered June – August around the Cultural Competency Plan and the Monitoring Tool. These trainings will be 2-3 hours and interactive. Trainings will be schedule in both Henderson and Warrenton.</p> <p>Providers discussed collaboration and partnership training along with QM and how to move forward requesting technical assistance from QM and Revella.</p> <p>Revella stated that the dates of trainings will be released in the upcoming Info Source.</p> |
| 6.) Next Meeting | Jerry Earnhardt | The next meeting will be held on June 10 th at 9:30 at the Five County Community Office. |

Respectfully submitted,

Lynn Veldkamp, Network Support