

**Consumer & Family Advisory Committee Meeting Minutes
July 11, 2016
Cardinal Innovations Healthcare Board Room, 5:45 p.m.**

Committee Members	Voting Member
Obie Johnson	Yes
Bill Donohue	Yes
Gladys Christian	Yes
Glenda Smith	Yes
Janet Childress	Yes
Julie Whittaker	Yes
Mary Anecelli	Yes
Mary Miller	Yes
Matt Potter	Yes
Reid Penn	Yes
Ricky Graves	Yes
Terry Cox	Yes
Sarah Potter	Yes
Staff	
Stacey Inman	No
Jane Clark	No
Mike Bridges	No
Guest	
Bob Crayton	No
Candace Goss	No
Dennis Lynch	No
Gail Allison	No
Pam Goodine	No

I. Call to Order/Introduction **Johnson**
Obie Johnson called the meeting to order at 5:45 p.m.

II. Consent Agenda and Minutes Approval **Johnson**
June 13, 2016 minutes were not reviewed, the group did not have quorum.

III. Old Business **Johnson**
In a previous meeting, CFAC members discussed how they wished their meeting to look going forward under Cardinal Innovations Healthcare. The group would like I/DD Advisory and MH/SUD Advisory to maintain their own separate meetings and voice with Cardinal Innovations leadership. In addition, each meeting would like to keep their same grant money allotment.

Janet Childress expressed a desire to receive clarification regarding what Medicare and Medicaid covered. Matt Potter recommended speaking to someone from the Department of Social Services.

IV. Cardinal Innovations Update **Bridges**
Mike Bridges will no longer be involved with CFAC; his role goes to Jane Clark. Jane introduced herself to the group. Mike Bridges explained the regions of Cardinal Innovations. In order to keep things equal across all counties, CFAC will only support meetings every other month with staff, money and space. The annual budget is \$5,000 to cover stipends, food and training for members. CFAC will no longer provide grants; however, members can attempt to obtain grants through Bonnie Shell. Local CFAC members can bring grant requests to corporate CFAC to vote on. Information about the Bonnie Shell award system is found in the executive CFAC bylaws and on the Cardinal Innovations website. The local site director, Ronda Outlaw, has money to support initiatives that strengthen CFAC.

The advisory groups MH/SUD Advisory is encouraged to join CFAC and will no longer receive their own grant money. Having I/DD Waiver Advisory is a contractual obligation for the innovations waiver from DMA. Cardinal Innovations would like to invite I/DD Advisory group to join this group to make it

even stronger and to fulfill the requirement. The meetings do not solely discuss innovations issues. The meeting includes providers and stakeholders and Mike Bridges asked anyone interested in joining to speak with him.

Matt Potter expressed concerns about being told pre-merger that the advisory groups could maintain their autonomy and not be required to be structured the same as all the other Cardinal Innovations regions. He felt that he was lead to believe that the structure of CFAC, I/DD Advisory, and MH/SUD Advisory might remain the same under Cardinal Innovations. He felt that the new structure would eliminate local power and make it impossible to complete CFAC's mission and that it violated Cardinal Innovation's mission statement.

Janet Clark informed the group that there are grant possibilities for CFAC to do more in the local community. Matt Potter further expressed feeling that what he was told would occur post-merger and what actually occurred is vastly different and that the efforts of building CFAC and necessary money were put upon the members rather than the organization. Due to the frustration, he feels regret about voting to merge.

Dennis Lynch expressed concerns that there is only one advisory group have its own meeting. He feels that both groups have a purpose. Mike Bridges stated that CFAC fulfills the same purpose as the MH/SUD Advisory group. Dennis felt that local voices need an outlet provided by MH/SUD Advisory and not in CFAC due to the stigma that people experience.

Sarah Potter asked if the I/DD Advisory group met onsite and if they would receive staff support. Mike Bridges informed her that it meets onsite, it will have staff support but there will not be a budget for the meeting.

Matt Potter would like to see the comments made during the meeting escalated to the corporate level. He felt that the current reasons given for the changes that 'one region of Cardinal Innovations cannot receive different support than other levels' is not a sufficient reason given the fact that during pre-merger CFAC meetings members were given the impression that they could retain their own structure within the larger Cardinal Innovations body.

Obie Johnson expressed concerns that Cardinal Innovations telling the group how their structure would change removes their autonomy. Sarah Potter feels that power has been stripped from the groups and the difference in information presented by Cardinal Innovations pre and post-merger has led to her not trusting the company. Jane responded requesting that the everyone start over fresh and avoid assumptions to build and to make the best of the new situation. Having the group write grant requests does not mean that Cardinal Innovations will control the distribution of the grants. Matt felt that her response did not address his concerns about the changes that are occurring. Jane felt that the group was dealing with difficult changes but the Cardinal Innovations and CFAC will eventually work together smoothly. Obie Johnson further expressed his belief that Cardinal Innovations was controlling their words. Obie felt that these changes occurred without any input from the meetings. Mike suggested to the group that if they wanted changes to the structure that they can request a vote at the executive CFAC. CFAC members and Cardinal Innovations both plan to continue working on these issues.

V. What is next?

Bridges

Matt Potter requested that the staff in attendance take the concerns expressed back to the decision makers for further clarification. In addition, he would like a decision maker to attend CFAC to hear how greatly the decisions affected the members and explain the decisions. Glenda Smith suggested making bullet points of what the advisory groups have accomplished in addition to concerns for leadership to address. Matt volunteered to write a letter expressing what the accomplishments that the group enjoyed previously and the ways that their former structure would benefit Cardinal Innovations. In addition, his letter will express why the group feels that the current structure will not allow those successes going forward. He will send it out to the group for input upon completion. The Triad Community Office will support the next month meeting before moving to every other month.

Pam Goodine requested to join CFAC. The group requested that she needs to complete the application form first and they can vote.

Sarah Potter has a grant application submitted on June 23, 2016 and it is unknown if it can be paid or not. Mike will attempt to get the grant paid. She also asked about Cardinal Innovation's reinvestment plan of any savings Jane will research this topic. Bob Crayton informed the group that Richard Topping is presenting the reinvestment plan to the state CFAC September 14, 2016 in Raleigh. The group asked if there is reimbursement for travel and food for this event. Jane answered that if there's money left in the budget she can look into the possibility of reimbursement.

VI. Action Steps

Johnson

A. Recommendations to the Board

None.

VII. Comments & Adjourn

Johnson

The next meeting will be on August 8, 2016, 5:45 p.m. at the Triad Community Office. Matt Potter made a motion to adjourn, seconded by Sarah Potter. The meeting ended at 7:39 p.m.

Submitted by:

Angela Petersen

Angela M Petersen, Recorder

These minutes of the 07/11/16 meeting of the CFAC Advisory Committee meeting were approved on _____.