

Alamance Caswell Provider Network Council Meeting
September 18, 2014 from 10:30am - 12:30pm
AC COC • Burlington • NC 27215

Attendees:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Tom Lesniak- RHA | <input checked="" type="checkbox"/> Garry Wiley – Universal MH,DD,SAS |
| <input checked="" type="checkbox"/> Joanna Finer – NC Mentor /IFCS | <input checked="" type="checkbox"/> Debbie DuRoss - PSI |
| <input checked="" type="checkbox"/> Ron Rau – Alcohol & Drug Services | <input checked="" type="checkbox"/> Ann Wood – Simrun Health Services |
| <input checked="" type="checkbox"/> Charles Quint - Cardinal Innovations | <input checked="" type="checkbox"/> Patty Thompson – AC CFAC Representative |
| <input checked="" type="checkbox"/> Debra Welch – Cardinal Innovations (via phone) | <input checked="" type="checkbox"/> Elliot Clark – Cardinal Innovations |
| <input checked="" type="checkbox"/> Revella Nesbit – Cardinal Innovations | <input checked="" type="checkbox"/> John Teer – Cardinal Innovations |
| <input checked="" type="checkbox"/> Jean Richardson – Cardinal Innovations (scribe) | <input checked="" type="checkbox"/> Tim Simmons – Cardinal Innovations |

Minutes:

| AGENDA ITEM | DISCUSSION | ACTION, DECISION OR OUTCOME | RESPONSIBLE | TARGET DATE |
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| 1) Welcome / Introductions Welcome new member | Mr. Tom Lesniak welcomed everyone to the meeting. Welcomed new member, Ms. Patty Thompson, from the Alamance-Caswell Consumer and Family Advisory Committee (CFAC). | Introductions were made by all meeting participants. | | |
| 2) Cardinal Innovations Updates / Revella Nesbit- Director, Executive Affairs and Cultural Competence | Revella Nesbit, Director, Executive Affairs and Cultural Competence, presented a PowerPoint presentation on Cultural Competence Provider Councils. Ms. Nesbit stated the local network councils, in partnership with Cardinal Innovations, will be establishing Cultural Competence Provider Councils. The Cultural Competence Provider Council (CCPC) will be focused on the specific development, implementation and monitoring of local cultural competence plans. These councils will be a subcommittee of the local Network Councils. Thus, there will be | Identified six potential individuals to form a sub-committee including Tom Lesniak- coordinator, Garry Wiley-Universal, Lindsey Downing-ADS, Veronica Arias-NC Families United, Amanda-IFCS and a representative from | Contact Tom Lesniak tlesniak@rhanet.org for more information. | |

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| | a CCPC in each COC region: Alamance-Caswell, Five County, OPC, Mecklenburg and Piedmont. They will consist of 6-8 representatives from the disciplines that Cardinal Innovations serve: MH/SA/DD, child and adult. It will also be a culturally diverse council. | Cardinal Innovations. Also, Ms. Nesbit will put an article in the InfoSource. | | |
| 3) Review/Approval Previous Minutes | Mr. Lesniak asked council members to review the previous minutes of July 17, 2014. | The minutes were reviewed by the committee members. Ron Rau made a motion to accept minutes. Charles Quint seconded the motion. The motion carried. | | |
| 4) OPT Attestation Review | Charles Quint noted that Dr. McCoy and the clinical operations staff developed an UR Outpatient Attestation Form. This form would be used as a way for providers to report on therapy they are providing to outpatient clients. Cardinal Innovations would select consumers at random based upon claims and then have providers complete the attestation form for their selected subset of consumers. They would fill out one form per consumer and Cardinal Innovations would aggregate the information. Based upon the information received would plan URs for providers. The kinds of information they are looking at include: 1) an evidence-based practice which matches the diagnoses was chosen 2) therapy types/frequency matches the evidence-based practice fidelity standards 3) where a measurement-based care tool (e.g.,PHQ-9 and GAD-7) was used 4) treatment recommendations were adjusted based upon response to treatment 5) co-morbidity was assessed and referrals were made accordingly 6) other providers were contracted for coordination of care 7) ASAM was used for all patients with SA issues 8) urine drug screenings were monitored if indicated. Cardinal Innovations is asking provider council participants to look at the form and give recommendations and feedback. | Concerns/feedback from the group included: no room on the form to explain the answers, the time involved, the size of the random samples, and the measurement piece. Feedback should be emailed to Charles Quint before October 6, 2014. | Charles Quint and Tom Lesniak will take the feedback to the Cardinal Network Council meeting on Oct. 6, 2014. | |
| 5) System of Care | Ms. Linda Jones, System of Care Coordinator-Alamance County Department of Social Services, Ms. Tammy Theall and Chandrika | | | |

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| | <p>Brown- Family Partner Coordinators with NC Families United and Ms. Fran Harvey, System of Care Coordinator-Cardinal Innovations presented to the group in regards to System of Care.</p> <p>Ms. Brown and Ms. Theall are partnering with Cardinal Innovations for the System of Care Expansion Grant covering Alamance, Caswell, Chatham, Orange and Person counties. Noted they are in the planning stage and hopefully will receive the implementation piece soon. Also, they have five separate collaboratives and an Executive Collaborative which makes the System of Care stronger. They serve children age birth to 26.</p> <p>Ms. Harvey reviewed the Care Review process. She noted a big change in Alamance County is the care review referral form is online and gave some pointers on completing the online referral. She also spoke about preparing the families for a care review and provided handouts that will assist with that process. Once the care review referral is completed, a letter will be sent out with the scheduled appointment date. Also, a Care Review Team Satisfaction Survey will be completed after each review. Ms. Harvey asked participants to share the handout materials with their agencies. In Alamance County care reviews are scheduled the first, third and fourth Tuesday of each month at 1:30, 2:30 and 3:30pm. Ms. Harvey noted she would be glad to do a presentation on System of Care at their agencies to go over the Care Review Protocol and the Child Family Team (CFT) process.</p> <p>Ms. Linda Jones noted her agency (DSS) works closely with Alamance Alliance and focuses on serving children with MH social and emotional behaviors concerns for children age birth to six. They have invested in improving services for that specific population in Alamance County which has made them very resource rich for that population. However, they don't have as many evidence based practices for children over the age of six. Ms. Jones stated there is a Learning Collaborative starting for Structured Psychotherapy for Adolescents Responding to Chronic Stress (SPARCS). She handed out a packet of materials and stated she would love to see someone bring this into the local</p> | | | |

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| | community and believes this would be a great asset to the service array that they already have in Alamance County. Also, one thing that the Alliance grant did was to have a full time person dedicated to cultural and linguistic competency. They developed two free training modules online. She would like participants to access these modules as a way to provide cultural competency plans on site and participants will receive a training certificate upon completion. Ms. Jones offered to do a Lunch & Learn for providers to do a basic introduction on System of Care. | | | |
| 6) ID/DD Subcommittee Report | Garry Wiley reported briefly on responses received from the subcommittee report. He noted one provider had asked 3 months ago about the enhanced rate and had not received a response. Another item of concern was about the Capacity Study. Discussion ensued. | Charles Quint stated if they would give specific examples he would address each individual concern. | | |
| 7) Sub-Committee date to meet re: Documenting Issues | The 2 nd Provider Retreat was scheduled for Tuesday, November 18, 2014 from 10:00 to 12:00 and Cardinal Innovations staff was invited. Tom Lesniak is looking for the venue for the meeting. A sub-committee group meeting is scheduled for September 29, 2014 from 11:00 to 1:00pm at the AC COC. This meeting is to talk about documentation tracking and agenda planning. | | | |
| 8) Network Updates | Charles Quint asked all participants to be aware of the Annual Provider Training Café on October 14. Cardinal Innovations' Corporate office has invited each of the network councils and is providing a table to each council for them to present about their local councils. Charles noted this would be a great opportunity for council members to ask questions and to get updates. | | | |
| 9) Provider Updates | Ron Rau gave an update from the SCFAC meetings. A few highlights from the August and September meeting included staff changes. He noted Dave Richard is Deputy Secretary of Behavioral Health and Developmental Disabilities Services. Courtney Cantrell is now the Director of DMH/DD/SAS. Ms. Cantrell introduced her new staff members including Mabel | | | |

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| | <p>McGlothlen-I/DD, Walt Caison-MH, and Spencer Clark-SA. He noted a lot of celebrations and events will be going on as September is National Recovery Month. Dave Richard announced that DHHS received an increase in dollars from the General Assembly. Also, Dave will be holding meetings throughout the state for a listening tour concerning the Innovation waiver. Ron noted he attended one of the meetings at CenterPoint.</p> | | | |
| 10) Other | None reported | | | |
| 11) Setting Date for the Next Meeting | Next meeting is scheduled for Thursday, November 13, 2014 from 10:30 to 12:30 at the AC COC. | Meeting Adjourned at 12:50 pm | | |