

OPC COMMUNITY OFFICE LOCAL NETWORK COUNCIL

201 Sage Road, Suite 300

Chapel Hill, NC 27514

Room 104

November 18, 2016 9:00 AM – 11:00 AM

Name	Agency/Group Representing	Voting Member	Attended
Trish Hussey, President	Freedom House	<b>Yes</b>	
Tom Reid, Vice-President	Carolina Outreach, LLC	<b>Yes</b>	√
Carol McClelland, Secretary	FHR	<b>Yes</b>	
Becky Clayton	Person Industries	<b>Yes</b>	
Benita Purcell	Cardinal Innovations CFAC	<b>Yes</b>	
Beth Rossi	UNC-CECMH	<b>No</b>	
David Forsythe	PCGH	<b>Yes</b>	
Dennis Bradshaw	RSI	<b>Yes</b>	
Heart Foxworth	Cardinal Innovations Healthcare	<b>No</b>	
Lynn Veldkamp	Cardinal Innovations Healthcare	<b>No</b>	√
Lynn Widener	Cardinal Innovations Healthcare	<b>Yes</b>	√
Marika Whack	Community Alternatives of NC	<b>Yes</b>	
Michael Norton	Cardinal Innovations Healthcare	<b>Yes</b>	√
Michelle Merritt	Arc of the Triangle	<b>No</b>	√
Mike Chapman	TEACCH	<b>Yes</b>	√
Olayide "Ola" Olaniyan	Divine Support Edge Healthcare Services	<b>Yes</b>	
Ric Bruton	Cardinal Innovations Healthcare	<b>Yes</b>	√
Senga Carroll	UNC Horizons	<b>Yes</b>	√
Sherri Baum	Securing Resources for Consumers Inc.,	<b>Yes</b>	√
Thava Mahadevan	UNC CECMH	<b>Yes</b>	√
Tony Johnson	SRFC, Inc.	<b>No</b>	
<b>Guests</b>			
Wendy Wenzel	Turning Point Family Care	<b>No</b>	√
Sarah Leggett, LCSW, LLAS	UNCH-ED	<b>No</b>	√

Agenda Item	Discussion	Action, Decision or Outcome	Person Responsible	Target Date/ Deadline
1. <b>Introductions</b>	Tom Reid called the meeting to order and welcomed those present. Council members and guests introduced themselves. Ric Bruton was introduced as the new OPC Senior Community Executive replacing Debra Farrington.			
2. <b>Approval of Meeting Minutes from 9/23/16 Meeting</b>	Meeting Minutes from the September 23, meeting were tabled until the next meeting due to not having a quorum. Meeting Minutes from July 22, 2016 had also been tabled at the September meeting and remain tabled until the Committee has a quorum.	Minutes from meetings held 7/22/16 and 9/23/16 will need to be approved at the next meeting		
3. <b>Provider Council By-law Requirements for Voting Member Appointments</b>	There was discussion concerning who were actual voting members of the Council and how many members were needed to be in attendance to meet quorum. It was determined there are 16 members and 9 would make a quorum.	Lynn Veldkamp was asked to add a column to the minutes to signify actual voting members	Lynn Veldkamp	
4. <b>Future Provider Council Meetings</b>	<p>There was discussion concerning the low attendance of the local Provider Council meetings. Members present suggested that it may be due to not having a clear vision of the Committee. Also, they believe time allotted for meetings could be shorten.</p> <p>Elections will be coming up in January, need to check members against By-law requirements to ensure we are meeting By-laws. Develop a Work Plan for agenda items of concern; i.e., enhanced rates/Provider Forums</p>			
5. <b>Cardinal Innovations - Updates</b>	<p><b>Ric Bruton, OPC Senior Community Executive</b> Cardinal is moving toward a more mobile community based model. Network and QM staff will be working from home and out in the field.</p> <p><b>Lynn Widener, Network Manager</b> Network Specialist Assignments have changed by assigning only one Network Specialist per provider via a geographical split based on corporate locations.</p>			

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	<p>Network Specialist will be scheduling regular Provider Engagement visits.  Providers will be receiving a two week notice, and a reminder from the Network Specialist regarding upcoming visits.  Network Specialist will forward Providers copies of information that they plan to go over and encourage Providers to be proactive and send any items of concern or items to be discussed to the Network Specialist prior to the planned meeting.  Lynn Widener is the Regional Network Manager and Barbara Epanchin is the Network Supervisor, both are available if needed.</p> <p><b>Other Cardinal Updates:</b>  On January 1, 2017, Cardinal will begin transitioning all corporate operations to Charlotte. The first location will be an expanded presence at the existing Prosperity Place office and the second location will be a new headquarters located at the NASCAR Plaza building.</p>	<p>Members requested key contact information for Cardinal Staff.</p>		
<p>6. Provider Updates</p>	<p>Senga Carroll reported that she had attended a training held by Jennifer Johnson and Patrice Lewis and she was seeking clarity regarding if anyone receiving Federal block grant dollars and providing Suboxone treatment, have to meet the same requirements as an Opioid Treatment center.</p> <p>Tom stated that he is a member of the Cardinal Regional Provider meetings and that he is willing to bring forth any issues/concerns from the group to them.</p> <p>Concerns around UM issues were discussed; i.e., having to re-enroll members, not being able to add services to current plan, UM staff turnover and staff not being consistent, the amount of administrative time being spent with an over burden administrative cost for a small amount of service.</p>	<p>Members are to send specific concerns to Tom or Trish and they will get them to Lynn Widener</p> <p>Providers are urged to use the grievance process</p> <p>UM Dashboards are being presented quarterly at the Cardinal Regional Provider meetings to be distributed to the local Provider Councils.</p>		

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	The State will take over credentialing of new providers effective July 1, 2017. State is not ready to discuss concerns.			
7. Next Meeting (every other month on 4 <sup>th</sup> Friday)	Future Provider Council meetings were discussed and planned.	<p>Next Meeting: Friday, January 27, 2017 9:30am – 11:00am OPC COC Executive Board Room #321</p> <p>Future Provider Council meetings will be 90 minutes, from 9:30 – 11:00</p> <p>Items for discussion: Nominating new members Strategy of future Provider Forums</p>		
8. Meeting Adjourned				

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Signature of Chair Person

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Date Approved