



LOCAL NETWORK COUNCIL

201 Sage Road, Suite 104

Chapel Hill, NC 27514

November 14, 2014 9:00 – 11:00 AM

Name	Agency/Group Representing	Attending
Tom Reid	Carolina Outreach, LLC	X
Thava Mahadevan	UNC Center for Excellence in Community MH	X
Carol McClelland	UNC Horizons	X
Benita Purcell	CFCA	X
Trish Hussey	Freedom House Recovery Center	X
Sherri Baum	Securing Resources for Consumers	X
Charles Quint	Cardinal Innovations Healthcare Solutions	
Jodi Meacham	Cardinal Innovations Healthcare Solutions	
David Forsythe	PCGH	X
Kaitlin Breckinridge	Autism Society of NC	
Becky Clayton	Person Industries	X
Lynne Hamlet	Cardinal Innovations Healthcare Solutions	
Tim Simmons	Cardinal Innovations Healthcare Solutions	
Judi Hummel	CFAC	
Olayide "Ola" Olaniyan	Divine Support Edge Healthcare Services	X
Debra Farrington	Cardinal Innovations Healthcare Solutions	X
Laurie Conaty	CBH	
Dennis Bradshaw	RSI	
Marni Cahill	Cardinal Innovations Healthcare Solutions	X
Teresa Dawson	Cardinal Innovations Healthcare Solutions	X
Mike Chapman	UNC TEACCH	X
<u>Robin Baker</u>	<u>The Arc of the Triangle</u>	<u>X</u>
Guests		
Michael Norton	Cardinal Innovations Healthcare Solutions	X
Hendree Jones	UNC Horizons	X
Revella Nesbit	Cardinal Innovations Healthcare Solutions	X

Agenda Item	Discussion	Action, Decision or Outcome	Person Responsible	Target Date/ Deadline
1. Introductions	Teresa Dawson called the meeting to order. Council members introduced themselves.			
2. Review of Minutes	Committee discussed changes to the minutes lead by Benita Purcell and Carol McClelland.	Benita Purcell made the motion to accept minutes with corrections	Benita Purcell and Carol McClelland	
3. Revella Nesbit Cultural Competency Presentation	<p>Revella Nesbit’s Cultural Competency presentation discussed the following:</p> <ul style="list-style-type: none"> • Congruent, working effectively in cross-cultural situations. • Development of level of competence working for organizations and corporations. • Linguistics <p>Cultural Competency – developmental process that evolves over an extended period. Both individuals and organizations are at various levels of awareness, knowledge, and skills.</p> <p>Aspects of Culture – Age, Cognitive Ability/ Limitations, Country Origin, Gender, Environment, Race/Ethnicity, Generation, etc.</p> <p>Why? 1-To respond to current and project demographic changes in the U.S. 2-To eliminate long-standing disparities in the health status of people of diverse racial, ethnic and cultural background. 3-To improve the quality of services and primary care outcomes.</p>	<p>Establishment of a Cultural Competency subcommittee within the OPC Network Council</p> <p>Carol McClelland and Trish Hussey addressed a time line for the Culture Competency subcommittee to develop. A call for volunteers would be needed.</p>	<p>Revella Nesbit</p> <p>Carol McClelland and Trish Hussey</p>	<p>Establishment of Cultural Competency Provider Council (2014)</p>

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<p>4. Report from Provider Forum</p>	<p>Topics Raised: Billing, Authorization, and Reimbursement</p> <ul style="list-style-type: none"> • Largest group of participants raised issues on Billing, Authorizations and reimbursement. • An estimation of 15 providers attended the Provider’s Forum Meeting. • Carol McClelland reviewed the basic and identified issues that providers presented during the Forum. <p>During the Provider Forum discussion there were other topics raised such as:</p> <ul style="list-style-type: none"> • Issues with the Crisis Plan that Trish Hussey raised. Thava Mahadevan made it known that the Crisis Plan has state requirements. • Becky Clayton discussed a possible solution to Authorizations matching up paperwork. • Teresa Dawson addressed with Carol McClelland the Network Alphabet Split for providers to contact, within the different counties. It was stated by Carol McClelland that providers were unsure who to contact within Network. 		<p>Carol McClelland, Trish Hussey, Thava Mahadevan, Becky Clayton, and Teresa Dawson</p>	
<p>5. CI Updates</p>	<ul style="list-style-type: none"> • Communication Bulletin on October 31st contained the top ten Denial Codes located in the Infosource originating from Business Solutions. • Mobile Crisis Units, how the hospitals will 	<p>Simrun is the provider that now operates out of the Chatham County area and has replace CBH.</p>	<p>Teresa Dawson, and Debra</p>	<p>CBH final operating date is December 14th 2014.</p>

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	<p>respond to their billing</p> <ul style="list-style-type: none"> • CBH will stop operating December 14th in Chatham County and on December 15th Simrun will take over. • Cardinal was not able to provide CBH with the financial backing that they needed to continue operating in the Chatham County area. • The four providers could not succeed in Chatham county Debra Farrington stated. 		Farrington	Simrun begins operating December 15 th 2014.
6. Elections of Officers	<p>Who is Interested in any particular Officer Positions?</p> <ul style="list-style-type: none"> • Open calls to anyone who is interested. • Trish Hussey suggested sending out invitations for Officer Positions via email. • Collection for Nominations should be completed by the end of the year Carol McClelland motioned. 	Sending invitations via email to those who are interested in particular Officer Positions.	Trish Hussey	
7. Provider Updates	<ul style="list-style-type: none"> • Benita Purcell suggested inviting providers to come in and discuss services and information to make recommendations to Cardinal Innovations. • David Forsythe discussed spacing and bed availability for Person County Group 	Addressing funding for Speech Pathology services to the Cultural Competency Committee.	Benita Purcell, David Forsythe, Trish Hussey,	

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	<p>Homes. He stated for Personal Care Services, they are having trouble securing funds.</p> <ul style="list-style-type: none"> • Trish Hussey stated that acquiring services and contracts for Speech Pathology are not only very expensive but intensive as well. • Everyone agreed that it's definitely a service that is needed and it is a larger issue across the state. • Revella Nesbit stated this could be an issue that could be addressed to the Cultural Competency committee when it's established. 		<p>and Revella Nesbit</p>	
<p>8. Next Meeting (every other month on 4th Friday)</p>	<p>Meeting Adjourned. Next meeting: January 9, 2015 9 am to 11 am at OPC COC</p>			

Signature of Chair Person

Date Approved