

FIVE COUNTY PROVIDER COUNCIL AGENDA AND MINUTES

DATE: 1/8/16 **TIME:** 9:30 – 11:00 **LOCATION:** Upstairs Conference Room **MATERIAL NEEDED:**

PROVIDER REPRESENTATIVE	PRESENT	FIVE CO. COC REPRESENTATIVE	PRESENT	GUESTS	PRESENT
Jerry Earnhardt, President Daymark	Yes	Voting FC Staff:		Janeen Gordon Recovery Innovations International	Yes
Jeanne Harrison – Vice-President Alliance Rehab. Care, Inc.	Yes	Valerie Hennike , Director	Yes		
Sharon Garrett, Secretary Vision Behavioral Health Services	Yes	Elliot Clark , Regional Network Relations Manager	Yes		
Bobbie Jo Hopf Youth Villages	Yes	Michael Norton , Northern Region QM Manager	No		
Cheri Howell Community Workforce Sol.	Yes				
Chuck Hill RHA Health Services	Yes				
Donna Duggins Strategic Interventions	Yes				
Evelyn Dawson BriteSmilz Family & Community	Yes	Non-Voting FC Staff:			
Florence Ikechukwu Spring Life Behavioral Care	Yes	Barbara Epanchin , Network Specialist	Yes		
Gladys Washington DD Residential Services	Yes	Gina DeMent , Community Relations Specialist	Yes		
John Mattocks Vance Recovery Services	Yes	Marni Cahill , MH/SA Care Coordination Regional Manager	No		
Rasheede Hicks, LPC Rasheede Hicks, LIP	Yes	Stephanie Callahan , Network Specialist	Yes		
Robin Henderson-Wiley Freedom House Recovery	Yes	Virginia Hughes , QM	Yes		
Rosemary Lewis, CFAC Representative	No	Lynn Veldkamp , Network Support	Yes		

<u>Items for Discussion</u>	<u>Responsible Party</u>	<u>Action</u>
1) Welcome	Jerry Earnhardt	Jerry called the meeting to order and welcomed everyone. Introductions were made around the table and the new Regional Network Manager, Elliot Clark, was introduced.
2) Review and Approval of 11/13/15 Meeting Minutes	All	Minutes from the 11/13/2015 meeting were reviewed. Action: Sharon Garrett made the motion to accept the minutes as written, Gladys Washington seconded. Motion carried.
3) Review and Voting on Prospective Council Member Representing Hospital Inpatient	All	Joy Brunson-Nsubuga, Recovery Innovations, had been the Provider Council Hospital Inpatient Representative, but since changing positions with her agency has now resigned from the Council. Janeen Gordon, Recovery Innovations, had stated her interest in filling the vacant position and was asked to attend the meeting and provide background information for the group. Action: Prospective Council Member, Janeen Gordon was unanimously voted onto the FC Provider Council.
4) Review of Council By-laws and Expectations of Membership	Jeanne Harrison	Copies of the Local Provider Council By-Laws were distributed and expectations of Council members addressed. Jeanne Harrison noted that it is the responsibility of members to be consistent with meeting attendance. She also noted that it is the person that is elected, not the agency. All members shall sign a conflict of interest statement that ensures that a member excuse him/herself from discussion and voting if the individual or the individual's agency has a vested interest in the decision. Action: Lynn will update and email all Council members a Conflict of Interest Statement to sign and submit for file.
5) Update – Cardinal Network Council	Jeanne Harrison	Jeanne Harrison reported on Cardinal's Network Council's last meeting. Deidra's focus on Provider Engagement Why don't Providers fill out surveys – fearful of audits Cardinal Innovations hired Grant Thornton for office model recommendations. Amy Kendall held presentations at local COC's with an overview of their findings. The message that Amy communicated was that Cardinal will be doing more community integration and become more meshed into our communities.

		<p>Regarding mergers, CenterPoint and Nash county, Cardinal is in a wait and see mode.</p> <p>IPRS cuts – Deidra and Christine offered an apology for the too quick turnaround. Need more time and not in middle of fiscal year. Use your Provider Council.</p> <p>General Conditions of Contract – financial audit piece – any additional adjustments will be made after merger. LIP conditions are being reviewed.</p>
6) Impact of 14 day Authorization Review	All	<p>There was discussion regarding the impact of the 14 day authorization review. Huge problem across the board including DSS Directors also having issues with these timelines getting people into service. Capacity issue. Need to stop working in silos. Deidra has asked for specific cases.</p> <p>Need to add to the issue DD Long Term Vocation Support- having to get authorization every three months and the amount of time it takes and the cost to renew an authorization.</p> <p>Action: Members should submit to Jerry by Friday, January 15, 2016, specific information/cases to be included in a proposal to Cardinal regarding the 14 day authorization review. Elliot also suggested getting Utilization Management involved and to include their input in the proposal.</p> <p>DD Long Term Support – offer suggestions on what to do; i.e., different timelines for different services.</p>
7) Update – Cardinal Innovations	Valerie Hennike Elliot Clark	<p>Valerie announced her retirement effective 3/31/16. Cardinal will be filling her position. There will be restructuring in the administrative and supervisor structure of the organization. Community Partners will now be split between Member Engagement and Community Engagement. Once supervisors at corporate level are hired then positions will be filled. Yvonne Copeland will be in a different position. Office sizes will be scaled down, but more of them. Need office by Nash/Halifax. Offices will be used to accommodate trainings. There will be more mobile staff. There will be changes in Care Coordination that hasn't been announced yet. Merger with CenterPoint is on hold.</p> <p>Local Mobile Crisis – Halifax and Franklin. Halifax – all 65 paramedics have been trained, 5 – CIT trained. Received an award for \$250,000 to pay for transporting individuals. Training for paramedics will occur in Franklin this week and by end of month all will be trained. Also, doing the same in Orange County, and they have also been awarded money.</p>

		<p>Step Up Program – group to look at ways to reduce mentally ill individuals from going to jail. Initiatives from County Commissions across the 5 counties. Meeting coming up in a week or so. Need to connect individuals with Providers.</p> <p>Elliot Clark gave a brief description of his responsibilities in his new role as Regional Network Manager. He will facilitate issues/concerns of the Council to appropriate Cardinal Departments and follow up with answers to the Council.</p>
8) QM Updates	Virginia Hughes	<p>HCBS Assessments – a long process, but is just about completed with the exception of a few, and those Providers will be contacted soon. QM will be working with Providers that are not fully integrated.</p>
9) Provider Updates	All	<p>Evelyn Dawson brought up the issue of different MCO’s reviewing the same Provider and asked if it wouldn’t save money to somehow change the process. She was told that this has been discussed, but put on the back burner in light of all the other changes.</p> <p>With the cuts in IPRS funding, Dr. Florence noted that it would be beneficial to help individuals get Medicaid.</p> <p>Alliance Rehabilitative Care, ADP will be moving Friday to the Thomas McBride building.</p> <p>RHA Tenancy Supports Team for the Northern Region will be meeting with Agnes Barber and scheduling joint visits and taking more referrals. Tenancy is not a clinical service. Providers will ensure that they are receiving the right services.</p>
10) Cultural Competence Subcommittee Update	Sharon Garrett	<p>Sharon Garrett gave an update on the Cultural Competency Plan for the FC area. The Plan is outlined and the initial goal for completion is February 1, 2016. Cultural Competency audit will be next fiscal year.</p>
11) Provider Forum Planning	Jerry Earnhardt	<p>Jerry submitted evaluations to the Council from the Provider Forum held December 11, 2015.</p> <p>Action: The next Provider Forum is scheduled for Friday, March 18, 2016, from 10:00 a.m. – 12:00 noon at the First Presbyterian Church in Henderson.</p>

12) Wrap-Up	All	<p>The next scheduled Provider Network Council meeting is Friday, February 12, 2016 at 9:30 in the second floor conference room at Five County COC.</p> <p>It is strongly encouraged that members attend all meetings in person, but there was agreement, when that is not possible due to extenuating circumstances, there will be an option in place to call into the meeting. To call into a meeting email Lynn Veldkamp at lynn.veldkamp@cardinalinnovations.org no later than 9:00 the day of the meeting.</p> <p>Robin Henderson-Wiley made a motion to accept and Sharon Garrett seconded.</p> <p>Meeting Adjourned</p>
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Respectfully submitted, Lynn Veldkamp, Network Support